ᔆᴹᔆ|HOST® AND MOVIEBEAM INTERFACE

Interface Functionality

Springer-Miller Systems' Video Services interface with Moviebeam utilizes a serial (RS232) communication protocol to provide seamless integration.

Moviebeam provides a cutting-edge, personalized guest experience for hotels, resorts, and other hospitality establishments. By leveraging Moviebeam's advanced in-room entertainment and property management capabilities, guests can interact effortlessly with the system through their TV.

Interface Benefits

The interface with Moviebeam improves guest satisfaction with:

- **Personalized Welcome Screen**: Displays guest names and welcome messages in their preferred language.

- **Movie & Resort Fee Posting**: In addition to movie charges, hotels and resorts can automatically apply resort fees (Media Access fees) for in-room services, creating additional revenue streams for the property.

- **Streamlined Operations**: Synchronizes guest data from ᔆᴹᔆ|Host for real-time updates and seamless service delivery.

Moviebeam Benefits

Moviebeam also offers the following service features:

- **Integrated Concierge Services**: Offers access to room service, wake-up calls, DND settings, and more directly through the TV.

- **Messaging Services**: Enables real-time communication between guests and hotel staff.

- **Customized Entertainment Options**: Provides access to favorite TV stations and on-demand entertainment based on guest preferences.

Communicated Information

Your ᔆᴹᔆ|Host system and the Moviebeam video services interface supports but is not limited to:

INTERFACE FUNCTIONALITY
Guest Status (Check-in, Check-out, and Room Moves)
Guest Name Display
Posting of Detailed Charges
Data Synchronization

Version 2.0

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Multi-Interface Processor (see Exhibit A - Hardware Requirements document)
- Requires RS232 connection
  - Please coordinate with Moviebeam to use either TCP-COM or Digi as a serial to IP convertor. Both options are supported, however TCP-COM is recommended as it works with virtual environments.

Please contact a Moviebeam representative to learn more about their software and hardware requirements.

For More Information

To learn more about Springer-Miller Systems and our integrations with our SMS|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

To learn more about Moviebeam and their products and services, please visit https://www.moviebeam.com/.