SMS|HOST® AND CENETIC OWNER WEB PORTAL INTERFACE

Interface Functionality

Springer-Miller Systems' Owner Web Portal interface with Clubessential utilizes our web servicing technology, SMS|Diplomat to provide seamless integration.

Clubessential is one of the leading providers of private club websites. The Owner's Web Portal interface enables properties running the SMS|Host Hospitality Management System to offer their owners an online portal for the services outlined below.

Interface Benefits

Deployed as a centrally-hosted Software-as-a-Service (SaaS) model, Cenetic's Owner's Web Portal offers the following benefits:

- Custom-branded look and feel integrated with your existing web site
- Promote participation and increased engagement with your Owners
- Provide Owners with 24x7 on-line access to their rental performance data
- Create a virtual Service Center to support your Owner community

The core functionality for owners include:

- A single login to their personal web space
- A graphical calendar view of availability for their rental unit(s)
- Booking capability for their own unit(s)
- Ability to view an archive of their rental statements
- Co-owner booking controls
- Extensive communication management include mass emails and SMS text messaging
- Owner's Message Boards, Yellow Pages, and Buddy Lists
- Online Newsletter and Photo Albums
- Unlimited Opt-In Groups, Surveys, and Polling
- Ability to update personal/contact information

Properties have the option to offer the following[1]:

- Access to Portal and selected features from mobile devices
- Enhanced Availability Display including hard and soft blocks, ADR, Market Segments, and OOO reason descriptions
- An events listing function with payment management

- An interactive property map

- A "chat" feature for real-time access to an Owner Relations office

- An online store with shopping art feature for placing pre-arrival orders, purchasing logo-wear, or arranging gift deliveries

- Web cam support

- Voice messaging and Interactive forms management

[1]Note – adding additional functionality may increase license fees and impact delivery time frame.

Communicated Information

Your [SMS]|Host system and Cenetic's Owner's Portal interface supports but is not limited to:

INTERFACE FUNCTIONALITY
Owner Roster
Owner Contract Details
Owner Statement Listing
PDF Owner Statement
Owned Unit Availability
Rate Availability
Owner Reservations (Cenetic to [SMS]|Host)
Future Reservation List
Future Reservation Cancellation
Work Order Invoice Listing
PDF Owner Invoice
Owned Unit Availability Details

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II Server (see Exhibit A - Hardware Requirements document)
- The ability to view Owner availability and book Owner and Friend of Owner stays on-line requires fixed Ownership

Please contact a Clubessential representative to learn more about their software requirements.

For More Information

To learn more about Springer-Miller Systems and our integrations with our ˢᴹˢ|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

To learn more about Clubessential and their products and services, please visit https://www.clubessential.com/.