

SMS|HOST® AND INTELITY INTERFACE

Interface Functionality

Springer-Miller Systems' In-Room Entertainment interface with Intelity utilizes our web servicing technology, SMS|Diplomat to provide seamless integration with the smart-room tablets.

Give guests complete control over their stay with INTELITY's smart-room tablets. INTELITY's smart-room tablets replace the printed compendiums and alarm clocks of the past with 24/7, on-demand digital access to information that modern travelers expect. Through smart-room tablets, guests can communicate directly with hotel staff, place in-room dining orders, make reservations on-site and off property, submit service requests, control room environment, and much more.

Interface Benefits

The interface allows both systems to have improved accuracy of information and overall efficiency through:

- Real-time delivery of guest-room status information through SMS|Host check-in, check-out, and room moves.
- Increasing revenue and guest satisfaction with the posting of detailed charges.
- Direct delivery of detailed folio information to the guest room.
- Centralized Guest Messaging capabilities.
- Delivery of guest preference/profile data sent by SMS|Host.
- Providing express check-out capability, thereby allowing the hotel guest to avoid lines at the front desk through the convenience of checking out from the TV.

Communicated Information

Your SMS|Host system and Nevotek In-Room Entertainment interface supports but is not limited to:

INTERFACE FUNCTIONALITY

Guest Status – check-in, check-out, and room moves

Video Name Display

Preference/Profile Export

Service Restrictions

Guest Text Message Export

Postings of Detail Charges

Folio Review

Express (in-room) check-out request

Call posting – by Room, Extension, and Account Number

Housekeeping Status Updates

Remote Check-Out Capability

Products & Services

^{SMS}|Host's interface with Nevotek supports the following products & services:

- Nevotek VIP Suite– a full function hospitality application platform that serves for all guest facing features of a hotel including but not limited to PABX communications, Guest TV, Guest Wi-Fi, and Staff services.

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II Server (see Exhibit A - Hardware Requirements document)

Please contact a Nevotek representative to learn more about their software and hardware requirements.

For More Information

To learn more about Springer-Miller Systems and our integrations with our ^{SMS}|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

To learn more about Nevotek and their products and services, please visit <https://nevotek.com>.