# SMS|HOST® AND DELPHI.FDC INTERFACE

## Interface Functionality

Springer-Miller Systems' Sales & Catering interface with Amadeus' Delphi product utilizes our web servicing technology, SMS|Diplomat to provide seamless integration.

For decades, Delphi has set the industry standard in hotel sales and catering. Now, with an enhanced portfolio, Delphi offers tailored experiences for all hotel types, built on the industry-leading Salesforce CRM.

Whether managing intimate gatherings or large events, Delphi empowers sales teams with scalable options to exceed targets and guest expectations, regardless of property size.

## Interface Benefits

The Sales & Catering interface enables hospitality managers to:

- Improve efficiency and eliminate costly data entry across multiple systems
- Quickly determine the current status of group business for more informed business decisions and improved inventory management
- Receive & create new Group Information, Block, and Rates (optional) from Delphi
- Ability to manage group blocks in either system
- Deliver inventory and availability to Delphi

## Communicated Information

Your SMS|Host system and Delphi sales & catering interface supports but is not limited to:

| INTERFACE FUNCTIONALITY |
| --- |
| Group Creation (Function Only groups are optional) |
| Group Block updates (2-Way) |
| Future Group Reservation Counts (group pickup) |
| Departed Group Production Stats |
| Transient Room Type Availability |
| Group Rate Creation (optional) |

## Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II Server  (see Exhibit A - Hardware Requirements document)

Please contact an Amadeus representative to learn more about their software and hardware requirements.

## For More Information

To learn more about Springer-Miller Systems and our integrations with our ᔆᴹᔆ|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

To learn more about Amadeus's Delphi sales & catering product, please visit https://www.amadeus-hospitality.com/sales-catering-software/delphi/.