

## SMS|Host® Scheduled File Export with Unifocus

Springer-Miller Systems' Scheduled File Export (SFE) provides a framework to support automated, schedulable, one-way exports of files in various formats from SMS|Host to complimentary hospitality systems.

Unifocus provides advanced survey technology for gathering and evaluating guest feedback.

### Functionality

Acting as a protective gateway to your system, the SFE facilitates rapid and reliable access to files that a property wants to share with vendors or other external entities. Utilizing a flexibly configured scheduler, files designated for transport, either by naming convention or specific location, will be automatically forwarded to a validated set of SFTP credentials at the destination. This transmission mechanism accommodates the CSV export of a report, the output of a utility that has been run in the PMS or a file manually placed in a location for external transport.

### Scheduled File Export Benefits

By employing Springer-Miller's SFE, properties gain the following benefits:

- **Security:** increased through elimination of direct/uncontrolled external access to SMS|Host
- **Protection:** reliance on SFTP ensures that all files are transported in an encrypted format
- **Reliability:** consistent and dependable delivery of data
- **Automation:** fully autonomous transport processing
- **Frequency:** scheduling ensures files are sent as expected
- **Economy:** the SFE can support multiple vendor exports from a single installation
- **Performance Safeguard:** reliance on an official export protects against unintended performance degradation

### Concept of Unifocus

Unifocus provides advanced survey technology for gathering and evaluating guest feedback.

### Exported Content for Unifocus

Contents

- SMS Brief Name/Address Mailing List report (R-R-3-P-B)

## Frequency

- The reports should be run nightly prior to the end of the End-of-Day (12am Central Time) using the CSV output option. Built into a Report Batch, it can be added as a Task to the property's Automated Night Audit for maximum efficiency. The recommended Parameters are included at the end of this document.

## Location

- The Scheduled File Export interface resides on the Legacy Interface Server and the CSV files will be placed in \HOSTPLUS\EXPORT\UNIFOCUS\

## Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Multi-interface Processor (see Exhibit A, Rev. 5.0, Section 3, page 8 for details)

## For More Information

To learn more about **Springer-Miller Systems** and our integrations with our <sup>SMS</sup>|Host Hospitality Management System, please contact your SMS Account/Sales Manager, visit our web site at [www.springermiller.com](http://www.springermiller.com), or call 802.253.7377.

To learn more about **Unifocus** and their products and services, please visit <https://www.unifocus.com/>.

Note: The SMS Installer will work with the client to set up the reports below.

## Run Nightly Prior to the End-Of-Day

The reports should be added as a Batch Task to the Automated Night Audit routine to run prior to the end-of-day (ideal time is around 12am Central Time).

### **Brief Name/Address List (R-R-3-P-B)**

- This report will include today's departures for Unifocus Surveys
- The description of the report should be the Unifocus Property Name Guest Data.
- Parameters:
  - **OUTPUT to (F)ile or (P)rinted report:** **F**
  - **(A)scii comma delimited, (S)tandard fixed width or (C)SV:** **C**
  - **Include phone type in exported file (Y)es (N)o:** **N**
  - **List guest with (R)eservations, (N)o reservations, or all (G)uests:** **R**
  - **Include only guest with (E)mail addresses, (N)o email or (A)ll:** **A**
  - **Print (P)rimarily or (A)ll email addresses:** **P**
  - **SELECT for (A)rrival, (D)eparture, (B)ooking, or (S)tay dates:** **D**
  - **Enter Begin Date:** **Today**
  - **Enter End Date:** **Today**
  - **Enter property code for report, blank for all:** **At property discretion**
  - **INCLUDE reservation levels:** **O**
  - **Select a Source code or blank for all:** **blank for all**
  - **Select a Season or blank for all:** **blank for all**
  - **INCLUDE guests flagged for Incorrect Address (Y)es (N)o:** **Y**
  - **INCLUDE guests flagged for Incorrect Email (Y)es (N)o:** **Y**
  - **INCLUDE guests flagged for No Mail (Y)es (N)o:** **N**
  - **INCLUDE guests flagged for No Email (Y)es (N)o:** **N**
  - **INCLUDE guests flagged for Do Not Call (Y)es (N)o:** **N**
  - **INCLUDE guests flagged for Do Not Sell Info (Y)es (N)o:** **N**
  - **INCLUDE only Active (G)uests, (B)lacklisted Guests, or (A)ll Guests:** **G**
  - **SORT by (N)ame, (Z)ip code, (S)ource, or (A)dded date:** **N**
  - **Export file to:** **\HOSTPLUS\EXPORT\UNIFOCUS\**