

SMS|Host® Scheduled File Export with Smith Travel Research

Springer-Miller Systems' Scheduled File Export (SFE) provides a framework to support automated, schedulable, one-way exports of files in various formats from SMS|Host to complimentary hospitality systems.

Smith Travel Research (STR) is the leading research firm helping property managers understand their key performance indicators via confidentially aggregated rate and occupancy data from within their competitive markets.

Functionality

Acting as a protective gateway to your system, the SFE facilitates rapid and reliable access to files that a property wants to share with vendors or other external entities. Utilizing a flexibly configured scheduler, files designated for transport, either by naming convention or specific location, will be automatically forwarded to a validated set of SFTP credentials at the destination. This transmission mechanism accommodates the CSV export of a report, the output of a utility that has been run in the PMS or a file manually placed in a location for external transport.

Scheduled File Export Benefits

By employing Springer-Miller's SFE, properties gain the following benefits:

- **Security:** increased through elimination of direct/uncontrolled external access to SMS|Host
- **Protection:** reliance on SFTP ensures that all files are transported in an encrypted format
- **Reliability:** consistent and dependable delivery of data
- **Automation:** fully autonomous transport processing
- **Frequency:** scheduling ensures files are sent as expected
- **Economy:** the SFE can support multiple vendor exports from a single installation
- **Performance Safeguard:** reliance on an official export protects against unintended performance degradation

Concept of Smith Travel Research

STR Benchmarking delivers the property- and portfolio-level insights needed to make smart, real-time decisions and optimize strategies across functions of sales & marketing, revenue and performance management, operations, finance and development.

Improve your performance - Through multiple data sets and advanced analytics, users can determine their most profitable business mix, forecast and budget with confidence, identify opportunities and implement strategies to combat losses

Measure your success – High-frequency data allows users to compare performance against multiple industry segments

Exported Content for Smith Travel Research

Contents

- SMS's Smith Travel Research Statistical Export (R-R-4-S)

Frequency

- The report should be run nightly following the End-of-Day for the prior date using the CSV output option. Built into a Report Batch, it can be added as a Task to the property's Automated Night Audit for maximum efficiency.

Location

- The Scheduled File Export interface resides on the Legacy Interface Server and the CSV files will be placed in \HOSTPLUS\EXPORT\STR\

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Multi-interface Processor (see Exhibit A, Rev. 5.0, Section 3, page 8 for details)

For More Information

To learn more about **Springer-Miller Systems** and our integrations with our ^{SMS}Host Hospitality Management System, please contact your SMS Account/Sales Manager, visit our web site at www.springermiller.com, or call 802.253.7377.

To learn more about **Smith Travel Research** and their products and services, please visit <https://www.str.com/>.