

SMS|HOST® AND SynXis® INTERFACE

Interface Functionality

Springer-Miller Systems' two-way distribution interface utilizes our web servicing technology, SMS|Diplomat to provide seamless integration with the SynXis CRS technology. Sabre Hospitality's SynXis CRS product is an innovatively designed technology that delivers a flexible and easy-to-use reservation and distribution solution.

The interface allows increased automation of the inventory and optional two-way reservation management. Additionally, through the use of the SMS|Host Channel Manager, hoteliers will be able to control how their inventory is represented to the various extranet channels.

Interface Benefits

Integration eliminates discrepancies in data between systems that can lead to inaccurate information, poor customer response times and missed opportunities.

SMS|Host's two-way SynXis CRS Interface allows both systems to have improved accuracy of information and overall efficiency through:

- Automating reservation creation for bookings which originate in SynXis CRS or any extranet channels that funnel through the SynXis CRS
- Real-time updates of availability for SynXis CRS as its changes in SMS|Host
- Updates of the sell pricing in SynXis CRS, once the rate value is updated in the SMS|Host Channel Manager
- Hoteliers can manage business strategies of how much and which inventory should be in SynXis CRS

Optional features – Two-way Reservation Sync Interface:

- Delivers reservation parity across all inter-connected systems, ensuring that staff and guests are able to access the most updated reservation from multiple sources (web, CRS call center, property direct)
- Improve guest service through the elimination of lost or overwritten data

Optional features – Two-way Group Sync Interface:

- SMS|Host delivers group header (contact information, group details etc.) and block data to automate the creation of the group in SynXis
- Includes all new, modified, and canceled groups
- Block updates are triggered / transmitted in real-time anytime the block allocation changes
- Group Reservations continue to be sent from SynXis to SMS|Host with the appropriate group code.

Communicated Information

Your ^{SMS}|Host system and the SynXis CRS interface supports but is not limited to:

INTERFACE FUNCTIONALITY

Reservations (new, modifications, and cancellations)

Room type level availability, controlled by the ^{SMS}|Host Channel Manager

Daily pricing for rates setup in ^{SMS}|Host and enabled for SynXis CRS

(Optional) Reservation Sync – new, modifications, and cancellations

(Optional) Group Sync – header/block/rates

For more information on which ^{SMS}|Host rate and room type functionality is supported please review the SMS Distribution Interface Configuration Considerations document and the Channel Manager documentation.

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II Server (see Exhibit A - Hardware Requirements document)

Please contact a Sabre Hospitality representative to learn more about their software and hardware requirements.

For More Information

To learn more about Springer-Miller Systems and our integrations with our ^{SMS}|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

To learn more about Sabre Hospitality's SynXis CRS product, please visit <https://www.sabrehospitality.com/synxis-central-reservation-system/>.