

SMS|HOST® AND INNTOPIA INTERFACE

Interface Functionality

Springer-Miller Systems' two-way distribution utilizes our web servicing technology, SMS|Diplomat to provide seamless integration with Inntopia. A powerful and easy-to-use reservations platform, Inntopia is a great fit for any lodging property, destination resort, or hotel group.

Inntopia offers a central reservation system and an ecommerce solution that can integrate with the SMS|Host Property Management System to combine accommodations with third-party activities, services, and transportation in one reservation. Inntopia also provides robust packaging, bundling, and upsell opportunities for your guests.

Through the use of the SMS|Host Channel Manager, hoteliers will be able to control how their inventory and rates are represented to various distribution channels managed through Inntopia.

Interface Benefits

SMS|Host's integration with Inntopia results in overall improved efficiency, increased revenue, and better accuracy of information through:

- Utilization of Inntopia's intuitive, responsive ecommerce platform to drive online sales.
- Real-time updates of rates and availability to Inntopia.
- Automation of reservation creation in SMS|Host for bookings originating in Inntopia.
- Additional Inntopia integrations to 3rd Party Systems allow inclusion of activities and services with accommodation offerings to increase total spend.
- Enhanced guest experience and increased operational efficiency by avoiding duplicate fulfillment efforts through Inntopia's direct connectivity with other operating systems for non-lodging products.
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Optional features – Two-way Group Sync Interface:

- SMS|Host delivers group header (contact information, group details etc.) and block data to automate the creation of the group in Inntopia
- Includes all new, modified, and canceled groups
- Block updates are triggered / transmitted in real-time anytime the block allocation changes
- Group Reservations continue to be sent from Inntopia to SMS|Host with the appropriate group code.

Communicated Information

Your ^{SMS}|Host system and the Inntopia distribution interface supports but is not limited to:

INTERFACE FUNCTIONALITY

Reservations (new, modifications, and cancellations)

Room type level availability, controlled by the ^{SMS}|Host Channel Manager

Daily pricing for rates setup in ^{SMS}|Host and enabled for Inntopia
(Optional) Group Sync – header/block/rates

For more information on which ^{SMS}|Host rate and room type functionality is supported please review the SMS Distribution Interface Configuration Considerations document and the Channel Manager documentation.

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II Server (see Exhibit A - Hardware Requirements document)

Please contact an Inntopia representative to learn more about their software and hardware requirements.

For More Information

To learn more about Springer-Miller Systems and our integrations with our ^{SMS}|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

To learn more about Inntopia and their products and services, please visit <https://corp.inntopia.com/>.