

PROPERTY MANAGEMENT SYSTEM INTERFACE CUT SHEET

SMS HOST® AND BREEZEWAY INTERFACE

Interface Functionality

Springer-Miller Systems' Hotel Operations interface with Breezeway utilizes our web servicing technology, SMS Diplomat to provide seamless integration.

Automate Operations and Elevate the Experience with Breezeway's Hotel Operations interface. With Breezeway, you get the tools the short-term rental pros use to coordinate, communicate, and verify the detailed work and service that goes into perfectly prepared properties.

With Breezeway your hotel operations team will be able to:

- Manage your cleaning, tasks & maintenance all in one place.
- Automate the heavy workload of scheduling property tasks.
- Gain confidence in property readiness like never before.
- Deliver more personalized guest experiences.

Interface Benefits

The interface allows both systems to have improved accuracy of information and overall efficiency through:

- Real-time delivery of guest and room status information through ^{SMS}|Host check-in, check-out, and room moves.
- Real-time delivery of future reservations
- Housekeeping status updates to ensure systems are in sync.

Communicated Information

Your SMS Host system and the Breezeway hotel operations interface supports but is not limited to:

INTERFACE FUNCTIONALITY

Guest updates for future arriving guests

Guest Status – check-in, check-out, and room moves

Housekeeping status updates

Ability to pull hotel specific configuration from the PMS





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Products & Services

SMS | Host's interface with Breezeway supports the following products & services:

- **Operations:** Reduce scheduling headaches with Automated Workflows that communicate last-minute changes to your team.
- **Messaging:** Consolidate text and WhatsApp conversations into one easy-to-use inbox, delivering the visibility of you need to monitor and respond to quests.
- **Guide:** Delight and support guests throughout the entire stay with a dynamic, mobile-first Welcome Book.
- **Assist:** Delivery 24/7 guest support with a team of hospitality specialists who respond to guest messages and understand your properties.
- **Insights:** Drive operational efficiency through powerful insights into staff performance and property care.
- **Safety:** Safeguard your properties through inspection checklists and safety courses, providing peace of mind for guests and owners.

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II Server (see Exhibit A Hardware Requirements document)

Please contact a Breezeway representative to learn more about their software and hardware requirements.

For More Information

To learn more about Springer-Miller Systems and our integrations with our SMS Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

To learn more about Breezeway and their products and services, please visit https://breezeway.io, email vip@breezeway.io, or call 857.600.2799.

