

## **SMS|HOST® AND NCR COUNTERPOINT INTERFACE**

### **Interface Functionality**

SMS|Host's 'Level 1' POS interface utilizes our web servicing technology, SMS|Diplomat to provide seamless integration with the NCR Counterpoint Point of Sale application.

The interface allows both systems to have improved accuracy of information and overall efficiency through:

- Pre-posting inquiries that provide the NCR Counterpoint user with detailed SMS|Host guest and reservation data
- Posting of detailed charges from NCR Counterpoint to the SMS|Host system

### **NCR Counterpoint POS**

NCR Counterpoint Point-of-Sale is powered by Retail Control Systems (RCS). RCS offers a complete retail management system that gives you the power to control every aspect of your operations online, offline, at the counter, on the go, or in the back office to help our business run more efficiently and profitably.

### **Software and Hardware Requirements**

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II server (see Exhibit A - Hardware Requirements document)

Please contact an Retail Control Systems representative to learn more about their software and hardware requirements.

## Communicated Information

Your SMS|Host system and NCR Counterpoint POS interface supports but is not limited to:

### INTERFACE FUNCTIONALITY

Pre-posting inquiry

Posting of detailed room charges

## Products & Services

SMS|Host's interface with Retail Control Systems supports the following products & services:

The NCR Counterpoint base system functionality includes fast and intuitive ticket entry, comprehensive inventory and customer management, integrated purchasing and receiving, flexible reporting, detailed tracking of sales history, and more!

## For More Information

To learn more about Springer-Miller Systems and our integrations with our SMS|Host Hospitality Management System, please visit our web site at [www.springermiller.com](http://www.springermiller.com) or call 802.253.7377.

To learn more about Retail Control Systems and their products and services, please visit <https://www.retailcontrolsystems.com/solutions/ncr-counterpoint-retail-solutions/>.