



SPRINGER-MILLER SYSTEMS

^{SMS}|Host Secure Data Extract for SYNOACCESS

Functionality

Acting as a protective gateway to your system, the Secure Data Extract (SDE) Export facilitates rapid, reliable and more frequent access to the data that SYNOACCESS needs in order to provide Access Control services to you and your staff.

Utilizing a custom Product Profile, the SDE targets the databases they require and tracks all changes compressing, encrypting and transporting them automatically via a secure channel on a scheduled basis.

Scheduled File Export Benefits

By employing Springer-Miller's SDE for SYNOACCESS, properties gain the following benefits:

- Security: increased through elimination of direct/uncontrolled external access to ^{SMS}|Host
- Protection: sensitive data are removed prior to export; encryption in transmission complies with data privacy requirements
- Reliability: consistent and dependable delivery of data
- Automation: fully autonomous processing
- Speed: much smaller data feeds result in much shorter transmission periods
- Frequency: smaller extracts enable greater frequency of exports
- Economy: the SDE supports multiple vendor exports from a single installation
- Performance Safeguard: reliance on an official export protects against unintended performance degradation

Background

Beginning with ^{SMS}|Host version 22.1 and the release of our Personal Data Privacy Controls package, Springer-Miller Systems no longer supports the harvesting of data by external parties directly from a property's system. In line with these security features, officially sanctioned exports are required for all vendors that utilize data from ^{SMS}|Host. For those products that would not realize the benefits of the real-time, two-way, event-triggered XML messaging functionality of ^{SMS}|Diplomat, the Secure Data Extract Export can provide a safe, secure and affordable alternative.

SMS



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Software and Hardware Requirements

The product is compatible with, and requires, the following:

- SMS|Host version 22.7 and higher
- SMS Multi-Interface Processor (see Exhibit A, Rev. 5.0, Section 3, page 8 for details)

SYNOACCESS Features

An SDE Export for SYNOACCESS offers properties the following features:

- SYNOACCESS allows you to manage Guest, Owner Resident and Club Member access via integration with Salto SPACE (on premise) & Salto KS (cloud application)
- SYNOACCESS uses SMS|Host data to inform your staff about pertinent Guest and Club Member information such as arrival/check-out, notes and preferences
- SYNOACCESS sends customized alerts to select staff members based on administrator defined rules

Databases in the Product Profile

The following SMS|Host information is incorporated in the SYNOACCESS Product Profile:

- Active Reservations, City Ledgers and Membership Accounts
- Guests Contact and Profile Details
- Owner and Co-Owner Listings
- Owner Contracts

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For More Information

To learn more about Springer-Miller Systems and integrations with our ^{SMS}|Host Hospitality Management System, please visit our web site at www.springermiller.com or call (802) 253-7377.

To learn more about SYNOACCESS and their access control capabilities, visit <https://www.synoaccess.com/>.

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