

SMS HostTM

SOLUTION OVERVIEW

A complete property management system designed to deliver a premium guest experience.

Property Management System

A truly dynamic, fully-integrated and complete property management suite of solutions made for the hospitality industry. Backed by over 35 years of innovation, ^{SMS}|Host is the only solution your property needs to streamline operations and enhance efficiency.

Streamline Operations

- ✓ Reservations Management
- ✓ Online Booking
- ✓ Mobile Capabilities
- ✓ Multi-Property Management



Exceed Expectations

- ✓ Housekeeping Management
- ✓ Activities Management
- ✓ Front Office Management
- ✓ Detailed Reporting

SMS Host™

Partner Integrations

With so many systems powering today's hotels and resorts, interoperability between them is key for smooth and efficient operations. Behind the scenes, your property management system simultaneously talks to many different systems to seamlessly operate your hotel. Springer-Miller Systems is proudly partnered with over 300 industry leading solutions to help optimize your hotel operations to exceed guest expectations.



Secure Payments

We partner with the best to assure that your guest's information is safe and secure. We make sure each payment process is simplified, minimizing the complexity and burden of PCI-DSS.

- ✓ Accounting
- ✓ Point-of-Sale
- ✓ Business Intelligence
- ✓ Retail Inventory



Revenue Management

Our strong integration with your choice of a revenue management solution will allow your business to grow seamlessly. Take charge of your business' future.

- ✓ E-Marketing
- ✓ In-Room Services
- ✓ Gift Cards
- ✓ Concierge



Distribution System

Booking groups is essential when it comes to maximizing occupancy. Our large selection of partners will help you effectively manage and qualify leads, book event function spaces and more.

- ✓ Door Locks
- ✓ Energy Management
- ✓ Sales and Catering
- ✓ Guest Response



WorldNXT Online Booking Platform

Take your direct bookings and online sales strategy to the next level with WorldNXT.

Let us simplify your life and power your business



Designed with the end user in mind

WorldNXT enables hotels and resorts to maximize reservations from their direct booking website, while allowing guests to book rates, rooms, and packages online – all in real-time.



Lodging Booking Engine

- Flat subscription fee (SaaS model pricing)
- Branded and customized direct booking engine
- Comparative and suggestive selling tools



Owners Portal

- Access that provides 24/7 insights for owners
- Monitoring real-time unit activity
- Booking capabilities of unit(s) from the portal



Mobile Application

- Customized guest destination app
- Push notification & meeting platform
- Increased guest engagement and ROI

SMS|Host Anywhere

Mobile Platform

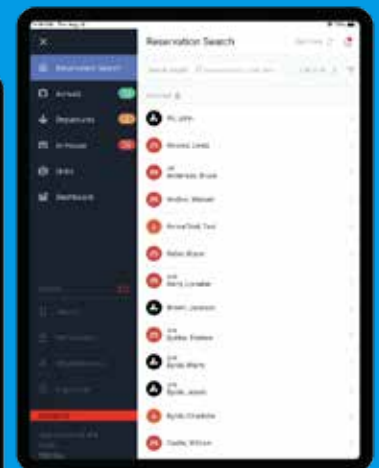
Mobilize your property management system with our staff-facing mobile solution – SMS|Host Anywhere. Fully-integrated in real-time with SMS|Host, empower your team to have the flexibility to provide exceptional service from anywhere, at any time.

Taking the Power of Your Property Management System... Anywhere

- ➔ Give your team the ability to engage with guests away from crowded areas
- ➔ Perform check-ins and check-outs where it is convenient for your guests
- ➔ Drive personalized guest service through seamless integration with SMS|Host
- ➔ Improve employee productivity through the efficient use of mobile technology
- ➔ Empower your housekeeping staff by mobilizing their day-to-day operations

Cooperative system integration leads to improved service deliveries and a more enjoyable guest experience.

Leverage feature functions from your SMS|Host system at the palm of your hand from Anywhere, at anytime!



^{SMS}|Host Golf Integration Partner - GOLFNOW

Overview:

Springer-Miller Systems' ^{SMS}|Host's GolfNow interface utilizes our web servicing technology, ^{SMS}|Diplomat, to provide seamless integration with the GolfNow golf tee-time reservations application. GolfNow.com offers the best in tee times and course selection through easy and convenient booking methods. Using leading edge technology, GolfNow.com allows golfers more ways to stay connected to their favorite courses and tee times through the web, email and an iPhone mobile app.

GOLFNOW

Website: <https://www.golfnow.com/>

Booking Site: <https://www.golfnow.com/>

Key Functions:

- Online Booking Engine
- Contactless Technology
- Real-Time Availability

^{SMS}|Host's GolfNow interface provides web integration of golf tee-times through:

- Guest generated real time availability requests to the ^{SMS}|Host Golf Tee-Times module.
- Daily availability synch for future calendar display
- ^{SMS}|Host Golf Tee-Times reservations created and pulled directly out of availability
- Package add-ons delivered onto the notes field of the tee-time

Leading golf resorts aim to provide a fully immersive, high-quality experience, that meets the needs of their guests. By implementing premium software solutions from Springer-Miller, including our property management system, spa management software, and point-of-sale solution, you can elevate your golf resort to the standards and expectations of your guests. From dining and golfing to lodging and enjoying the spa, your guests expect a seamless experience. Implementing a premium, fully integrated suite of property management solutions from Springer-Miller Systems, helps to streamline reservations, tee times, drinks at the club and much more.