SMS|HOST ® AND NEVOTEK INTERFACE

Interface Benefits

SMS|Host's In-Room Entertainment and Telecom interface with Nevotek utilizes our web servicing technology, SMS|Diplomat to provide seamless integration.

The interface allows both systems to have improved accuracy of information and overall efficiency through:

- Real-time delivery of guest-room status information through SMS|Host check-in, check-out, and room moves.

- Increasing revenue and guest satisfaction with the posting of detailed charges.

- TV and Video Restrictions

- Direct delivery of detailed folio information to the guest room.

- Centralized Guest Messaging capabilities.

- Housekeeping status update functions

- Delivery of guest preference/profile data sent by SMS|Host.

- Providing express check-out capability, thereby allowing the hotel guest to avoid lines at the front desk through the convenience of checking out from the TV.

Interface Functionality

The Nevotek interface caters to the Nevotek VIP Suite product, which is an end-to-end, unique hospitality solution that provides "contactless" guest experiences for hotels, resorts, and casinos. The Nevotek product allows guests to interact with a TV that displays their name, and a welcome screen in their native language. It is seamlessly integrated with SMS|Host. Guest concierge services on the TV are personalized based on guest's preferences defined in SMS|Host, along with hospitality services such as in-room ordering, wakeup, DND, view bill, messaging, favorite stations, and more.

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS|Diplomat and DipHost
- Diplomat Type I or II server (see Exhibit A - Hardware Requirements document)

Please contact a Nevotek representative to learn more about their software and hardware requirements.

Communicated Information

Your SMS|Host system and Nevotek In-Room Entertainment interface supports but is not limited to:

INTERFACE FUNCTIONALITY
Guest Status – check-in, check-out, and room moves
Video Name Display
Preference/Profile Export
Service Restrictions
Guest Text Message Export
Postings of Detail Charges
Folio Review
Express (in-room) check-out request
Call posting – by Room, Extension, and Account Number
Housekeeping Status Updates
Remote Check-Out Capability

Products & Services

SMS|Host's interface with Nevotek supports the following products & services:

- Nevotek VIP Suite– a full function hospitality application platform that serves for all guest facing features of a hotel including but not limited to PABX communications, Guest TV, Guest Wi-Fi, and Staff services.

For More Information

To learn more about Springer-Miller Systems and our integrations with our SMS|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

To learn more about Nevotek and their products and services, please visit https://nevotek.com.

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