

SPRINGER-MILLER SYSTEMS

^{SMS}|Host Secure Data Extract for ClubUp

Functionality

Acting as a protective gateway to your system, the Secure Data Extract (SDE) Export facilitates rapid, reliable and more frequent access to the data that ClubUp needs in order to provide Caddie Management services to you and your staff.

Utilizing a custom Product Profile, the SDE targets the databases they require and tracks all changes compressing, encrypting and transporting them automatically via a secure channel on a scheduled basis.

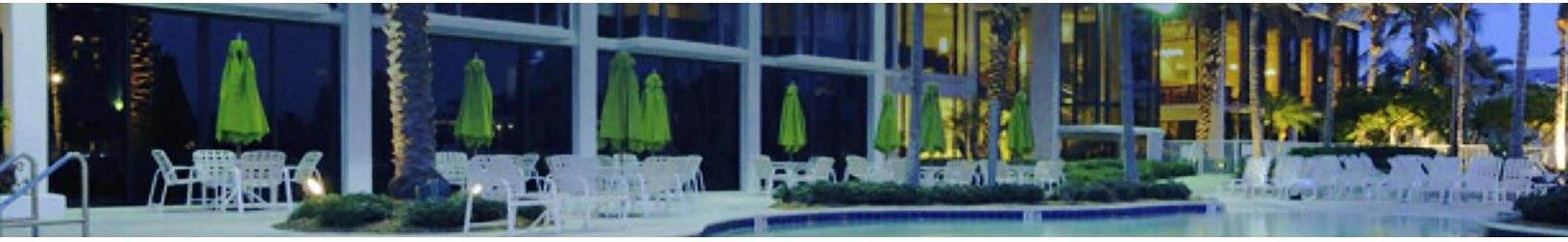
Scheduled File Export Benefits

By employing Springer-Miller's SDE for ClubUp, properties gain the following benefits:

- **Security:** increased through elimination of direct/uncontrolled external access to ^{SMS}|Host
- **Protection:** sensitive data are removed prior to export; encryption in transmission complies with data privacy requirements
- **Reliability:** consistent and dependable delivery of data
- **Automation:** fully autonomous processing
- **Speed:** much smaller data feeds result in much shorter transmission periods
- **Frequency:** smaller extracts enable greater frequency of exports
- **Economy:** the SDE supports multiple vendor exports from a single installation
- **Performance Safeguard:** reliance on an official export protects against unintended performance degradation

Background

Beginning with ^{SMS}|Host version 22.1 and the release of our Personal Data Privacy Controls package, Springer-Miller Systems no longer supports the harvesting of data by external parties directly from a property's system. In line with these security features, officially sanctioned exports are required for all vendors that utilize data from ^{SMS}|Host. For those products that would not realize the benefits of the real-time, two-way, event-triggered XML messaging functionality of ^{SMS}|Diplomat, the Secure Data Extract Export can provide a safe, secure and affordable alternative.



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Software and Hardware Requirements

The product is compatible with, and requires, the following:

- ^{SMS}|Host version 22.7 and higher
- SMS Multi-Interface Processor (see Exhibit A, Rev. 5.0, Section 3, page 8 for details)

ClubUp Features

ClubUp was founded on the belief that Club/Resort technology should honor the culture and traditions at your property. An SDE Export for ClubUp offers properties the following features:

- **Customized Experience:** ClubUp provides a customized, responsive, fully integrated experience that works within your budget while ensuring your caddie program is compliant and organized,
- **Risk Mitigation:** Having independent contractors working on property can come with risk. ClubUp's contractor-friendly communications, scheduling and payment options — enable your golfers to simply enjoy a great golf experience while providing you with peace of mind.
- **Data and Reporting:** ClubUp's reporting features deliver key data from each round played, logged directly into your system. This promotes an improved on-course experience for members and helpful insight into each caddied round, including pace of play.

Databases in the Product Profile

The following ^{SMS}|Host information is incorporated in the ClubUp Product Profile:

- Golf Bookings
- Course Listings
- Player's Profile Details and Preferences

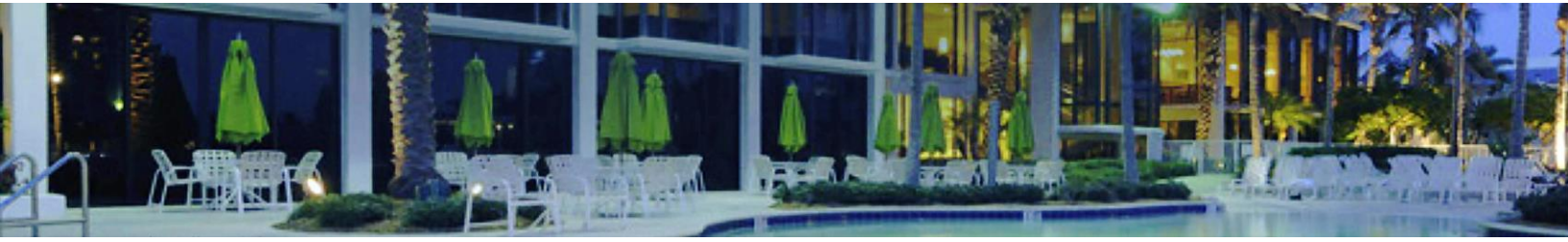
www.springermiller.com

World Headquarters
P +1.802.253.7377
<mailto:info@springermiller.com>

Las Vegas Operations Center
P +1.702.896.8200

European Headquarters
P +44 (0) 20 8538 9098

Asia Headquarters
P +60 (3) 7956 9912



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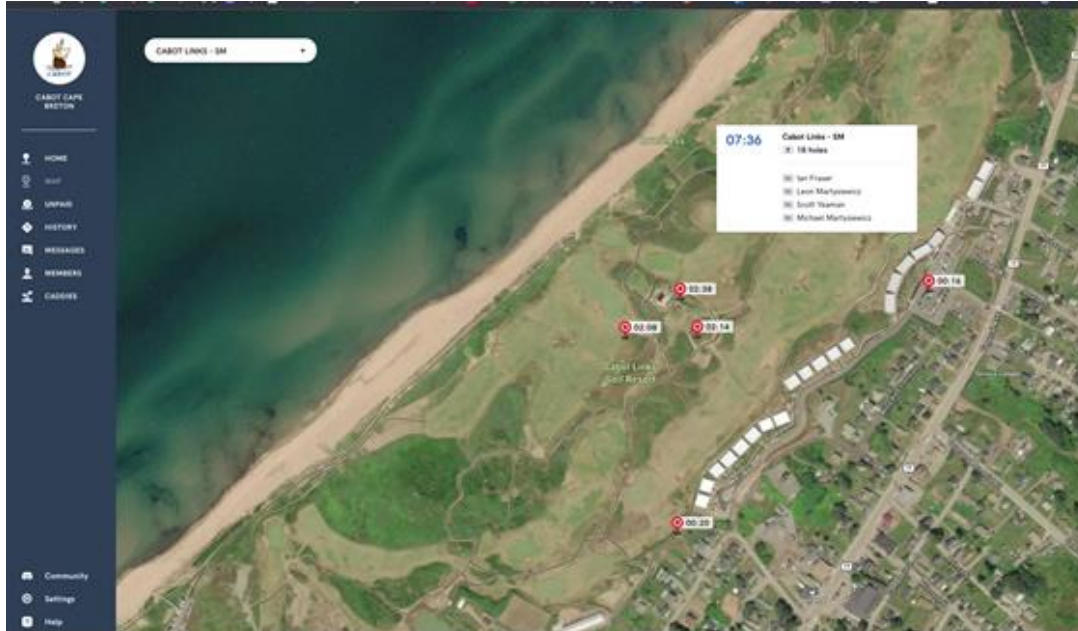
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For More Information

To learn more about **Springer-Miller Systems** and integrations with our ^{SMS}|Host Hospitality Management System, please visit our web site at www.springermiller.com or call (802) 253-7377.

To learn more about **ClubUp** and their Caddie Management capabilities, visit <https://clubup.com> or call (704) 940-2878.

Web Portal



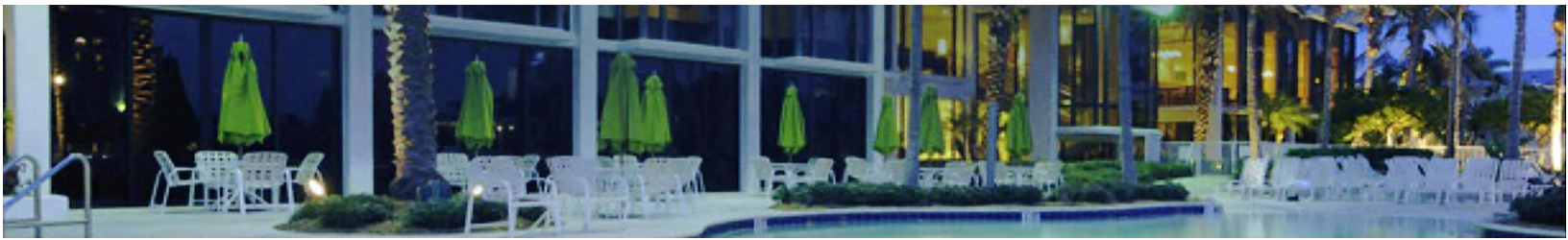
www.springermiller.com

World Headquarters
P +1.802.253.7377
<mailto:info@springermiller.com>

Las Vegas Operations Center
P +1.702.896.8200

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Web Portal

The screenshot shows the ClubUp web portal interface. On the left is a navigation menu with options like HOME, MAP, UNPAID, HISTORY, MESSAGES, MEMBERS, and CADDIES. The main content area displays a golf course layout for 'Today, Jul 27'. It includes a list of golfers and their caddies, such as 'Wiliam Burnett (Guest)' and 'Brad Andrews (Guest)'. The right sidebar shows a list of golfers with their names, photos, and status (e.g., 'On Site', 'Scheduled').

Caddie App

The screenshot shows the Caddie App's 'Availability' screen. It features a calendar view for the month of July, with days 25 through 31. Each day has a grid of buttons for 'ALL DAY', 'AM ONLY', 'PM ONLY', and a red 'X' button. The 'ALL DAY' button is highlighted for July 25, 26, 27, 28, 29, 30, and 31.

The screenshot shows the Caddie App's 'Notifications' screen. It displays a list of notifications, including messages from 'Dirk Roesler' and 'Vincent Quattrocchi'. The notifications are dated and contain text about golf course operations and equipment.

The screenshot shows the Caddie App's 'Profile' screen. It features a profile picture of a man, a 4.9 rating, and the name 'Jason Dutcheshen'. Below the profile information is a 'Check-in To Club' button. The screen also shows a section for 'Availability' with a list of dates and a 'ClubUp Demo Portal' section with links to various dates.