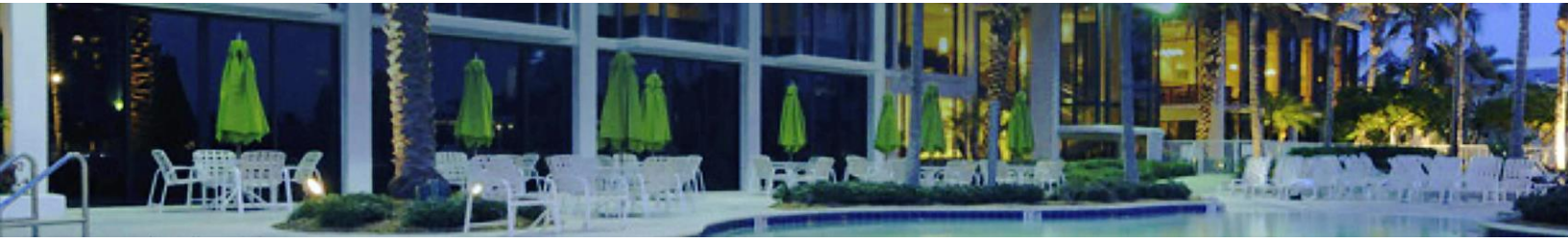


# SMS



## SPRINGER-MILLER SYSTEMS

<sup>SMS</sup>|Host Scheduled File Export (SFTP)

### Functionality

Springer-Miller Systems Scheduled File Export (SFE) provides a framework to support automated, scheduled data exchange between the <sup>SMS</sup>|Host PMS and complimentary hospitality systems.

Acting as a protective gateway to Users' systems, the SFE facilitates rapid and reliable access to files that a property wants to share with vendors or other external entities. Utilizing a flexibly configured scheduler, files designated for transport, either by naming convention or specific location, will be automatically forwarded to a validated set of SFTP credentials at the destination.

This transmission mechanism accommodates the CSV export of a report, the output of a utility that has been run in the PMS or a file manually placed in a location for external transport. The SFE supports multiple product exports from a single installation and the timing for each can be scheduled with intervals ranging from minutes to weekly.

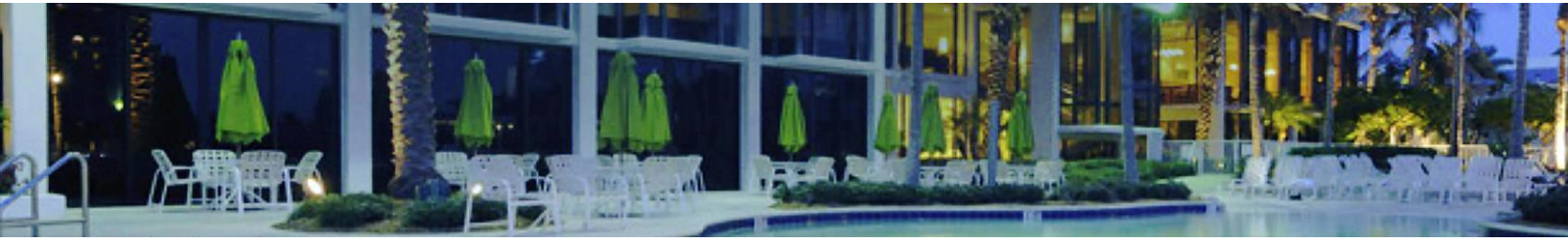
### Scheduled File Export Benefits

By employing Springer-Miller Systems' SFE, properties gain the following benefits:

- Security: increased through elimination of direct/uncontrolled external access to <sup>SMS</sup>|Host
- Protection: reliance on SFTP ensures that all files are transported in an encrypted format
- Reliability: consistent and dependable delivery of data
- Automation: fully autonomous transport processing
- Frequency: scheduling ensures files are sent when they are expected
- Economy: the SFE can support multiple vendor exports from a single installation
- Performance Safeguard: reliance on an official export protects against unintended performance degradation.

### Background

Beginning with <sup>SMS</sup>|Host version 22.1 and the release of our Personal Data Privacy Controls package, Springer-Miller Systems no longer supports the harvesting of data by external parties directly from a property's system and officially sanctioned exports are required for all vendors that utilize data from <sup>SMS</sup>|Host. For those products that would not realize the benefits of the real-time, two-way, event-triggered XML messaging functionality of <sup>SMS</sup>|Diplomat or have the need to monitor ongoing changes to records/databases with a Secure Data Extract (SDE) Export, the Scheduled File Export can provide a safe, secure and very affordable alternative.



## SPRINGER-MILLER SYSTEMS

### <sup>SMS</sup>|Host Scheduled File Export (SFTP)

#### Option to Export Selected Reports to .CSV File Format

In the 2022r1 release, an option has been added to export several transactional and statistical reports to a .CSV file. These not only create the .CSV file, but also generate a text file listing the parameters used to perform the export for visual reports. Many of these can be added as Tasks to the Automated Night Audit and more will be available in upcoming releases. The Back Office Interface is also supported for use with an SFE.

- .Enhanced Transaction Analysis (R-R-2-V-E)
- .Enhanced Owner Transaction Analysis (R-R-3-C-E)
- .Enhanced Travel Agency Trans Analysis (R-R-3-S-E)
- .Management Summary Report (R-R-4-E-R)
- .Rate/Package Production Report (R-R-4-P-R)
- .Reservation Preview Report (R-R-4-C-P)
- .Rooms on Books Report (R-R-4-C-R)
- .Daily Market Report (R-R-4-M-4)
- .Top Production Report (all options) (R-R-4-P-T)
- .Reservation Analysis (R-R-4-K-1)
- .Guest Inquiry Analysis (R-R-4-K-2)
- .Reservation Source Listing (R-R-4-K-3)
- .Geographical Analysis (R-R-4-K-4)
- .Area of Dominant Influence Report (R-R-4-K-6)
- .Vendor Transaction Analysis (R-R-7-U-T)

#### Software and Hardware Requirements

The product is compatible with, and requires, the following versions of Springer-Miller’s software:

- <sup>SMS</sup>|Host version 22.7 and higher
- SMS Multi-Interface Processor (see Exhibit A, Rev. 5.0, Section 3, page 8 for details)
- An approved SFE with a partner system

#### For More Information

For more information regarding the <sup>SMS</sup>|Host Scheduled File Export, contact your SMS Account Manager.

To learn more about **Springer-Miller Systems** and integrations with our <sup>SMS</sup>|Host Hospitality Management System, please visit our web site at [www.springermiller.com](http://www.springermiller.com) or call (802) 253-7377.

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