SMS
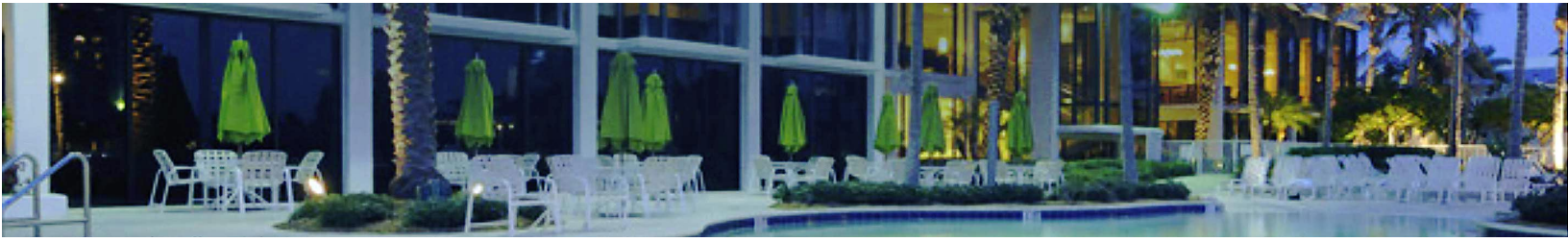

SPRINGER-MILLER SYSTEMS

SMS|Host System and Intelity ICE interface

Interface Functionality

SMS|Host's Intelity ICE interface utilizes our web servicing technology, SMS|Diplomat, to provide seamless integration with the Intelity In-Room Entertainment system.

Intelity ICE delivers an interactive experience for your guest which enhances their stay at your property. Intelity delivers integration across a number of hotel systems including SMS|Host. The interface uses a collection of HTNG XML messages to communicate directly between the systems and that framework enables ICE to deliver the guest services that it is renowned for.

Interface Benefits

SMS|Host's Intelity ICE interface provides integration of In-Room Entertainment services through:

- Real-time delivery of guest room status information through SMS|Host check-in, check-out and room move events.
- Personalized guest preference / profile data sent by SMS|Host. Guest experience is enhanced by providing customized and preferred content, parental controls, language personalization, group specific information and more.
- Providing express check-out capability, thereby allowing the hotel guest to avoid lines at the front desk through the convenience of checking out from their in-room entertainment console.

Required Data Exchange

Your SMS|Host property management solution and Intelity ICE interface will exchange the following information:

Information Sent	System Direction	Timing
Guest Status Notification	SMS|Host to Intelity	Real-time
Folio Review	Intelity to SMS|Host	Real-time
Express Check-out	Intelity to SMS|Host	Real-time
Server Status	Intelity to SMS|Host	Real-time

SMS

SPRINGER-MILLER SYSTEMS

^{SMS}|Host System and Intelity ICE Interface

Software Requirements

Current releases of ^{SMS}|Host, ^{SMS}|Diplomat and Diphost will be required to install this interface

Hardware Requirements

Springer-Miller Systems' connector to Intelity ICE requires a Level 1 ^{SMS}|Diplomat server as the communications gateway. For full specifications on the hardware requirements, please contact your Installed Accounts Sales Representative for a current copy of contract Exhibit A – Hardware Requirements document.

For More Information

To learn more about Springer-Miller Systems and our ^{SMS}|Host Hospitality Management System, please visit our web site at https://www.springermiller.com or call 802.253.7377.

For more information on Intelity ICE please visit https://www.intelitycorp.com.

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