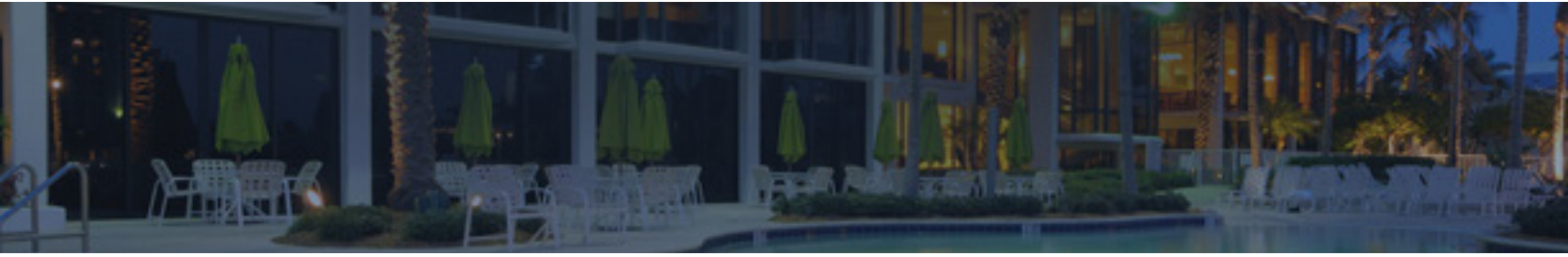


SMS



SPRINGER-MILLER SYSTEMS

SM|HOST® AND DUETTO RMS INTERFACE

Interface Functionality

Springer-Miller Systems' SM|Host's two-way interface provides seamless integration to the Duetto Revenue Management System (RMS). It utilizes a hybrid delivery method that provides data-rich flat-files over an SFTP connection and imports rate recommendations via XML messaging.

Duetto delivers a revenue strategy solution for hotels of all shapes and sizes. A comprehensive revenue strategy means much more than simply pricing hotel rooms. It includes analyzing consumer behavior and the wealth of information now available to make smarter decisions, and it's critical to driving healthy revenue, making informed distribution choices, and optimizing profitability.

Utilizing new consumer-centric data sets such as web shopping regrets and denials, social review, air traffic, weather and more, Duetto delivers powerful insights on pricing and demand, which translates into increased revenue and higher profitability.

Interface Benefits

SM|Host's interface to Duetto delivers a strong two-way integration that allows your organization to:

- Effectively distribute and maintain your hotel's inventory
- Identify and execute sales strategies
- Maximize occupancy and increase ADR
- Accurately forecast business demands

SMS

SPRINGER-MILLER SYSTEMS

SMS|HOST® AND DUETTO RMS INTERFACE

INFORMATION SENT	SYSTEM DIRECTION	TIMING
Individual (Guest / Transient) Statistical Transactions	SMS Host to Duetto	Configurable batch delivery
Rate Info, Groups, DNR Rooms and Other Revenue / Inventory Affecting Data	SMS Host to Duetto	Configurable batch delivery
Historical Output Files	SMS Host to Duetto	On demand
Rate Recommendations	Duetto to SMS Host	Real-time

Software Requirements

The product is compatible with, and requires, the following versions of Springer-Miller's software:

- SMS|Host v20.1 and above
- SMS|Diplomat v5.1 and above

Please contact a Duetto representative to understand more about their software requirements.

Hardware Requirements

Springer-Miller's interface to Duetto requires an available Interface 'window' on the Multi-Interface Processor and an SMS|Diplomat Level One Server. For full specifications on the hardware requirements, please contact your Installed Accounts Sales Representative for a current copy of contract Exhibit A - Hardware Requirements document.

Please contact a Duetto representative to understand more about their hardware requirements.

For More Information

To learn more about Springer-Miller Systems and our SMS|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

For more information on Duetto www.duettoresearch.com. You may also call their Sales Team at +1.415.968.9389.

www.springermiller.com

World Headquarters
P +1.802.253.7377
info@springermiller.com

Las Vegas Operations Center
+1.702.896.8200

European Headquarters
P +44(0)20 8538 9098

Asia Headquarters
P +60 (3) 7956 9912