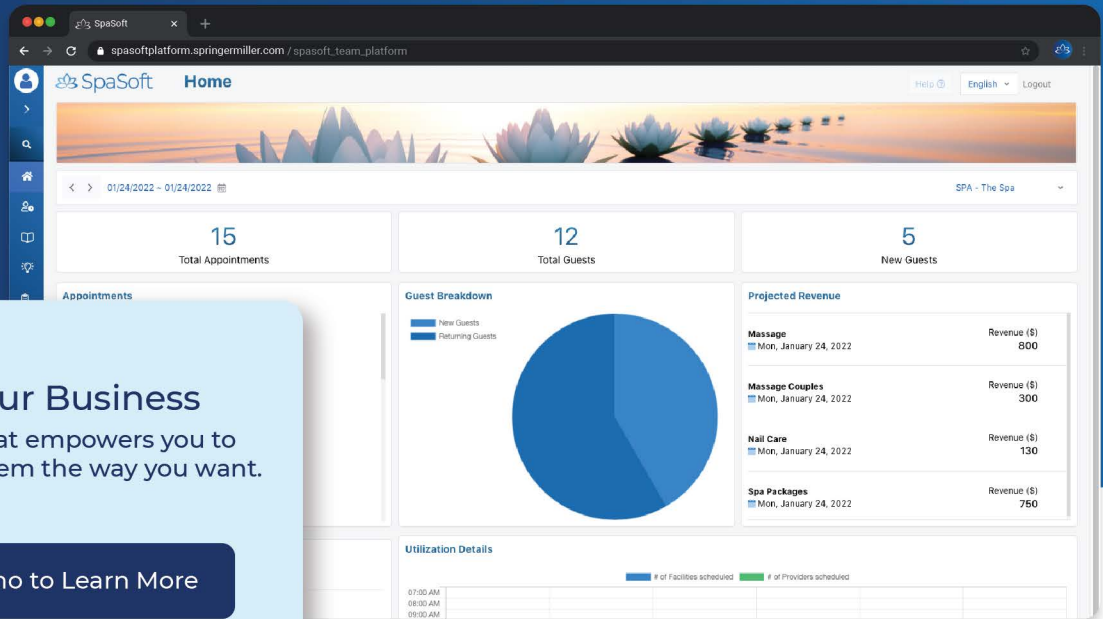


## Spa Management Solutions for the Modern Spa

Take control of every aspect of your spa with one solution.  
Let us take care of you, so you can take care of your guests.



**Elevate Your Business**  
with a solution that empowers you to  
customize your system the way you want.

[Request a Demo to Learn More](#)

## Appointment Booking

### Booking Experience

Display appointments in list or calendar view, find what you need with multiple filter options, and use colors and icons to glance at important details.

### Online Booking

Have an around the clock reservations team and empower your guests to book outside of operational hours and open your booking window 24/7 from anywhere, anytime.

### Group Booking

String together multiple appointments within a single group reservation and allow the system to layout availabilities based on group needs.

### Multiple Booking Styles

Book single or couples services, bundle multiple treatments for the ultimate package experience, enhance services with add-ons, and appeal to local guests with recurring or prepaid activity series

### Activities & Classes

Manage single services and resource qualifications, accommodating unique staff skills and availability. From yoga and spinning to sailing and cooking, easily schedule custom classes within one appointment block.

### Smart Booking

Let the system guide your booking process multiple appointments within a single reservation. Offer a consistent guest experience by displaying availability metrics, booking history or guest preferences, suggested activities & more.

## Guest Experience

### Guest & Group Profiles

Get to know your guests and groups from a holistic viewpoint within one centralized location. Quickly access everything from contact information to notes, preferences, purchase history and more.

### Preferences & Requests

Elevate your guest experience by capturing your guests likes and dislikes, preferred therapists, favorite services and more. Impress your guests by knowing their needs before they even walk through the door.

### SpaSoft Wellness Forms

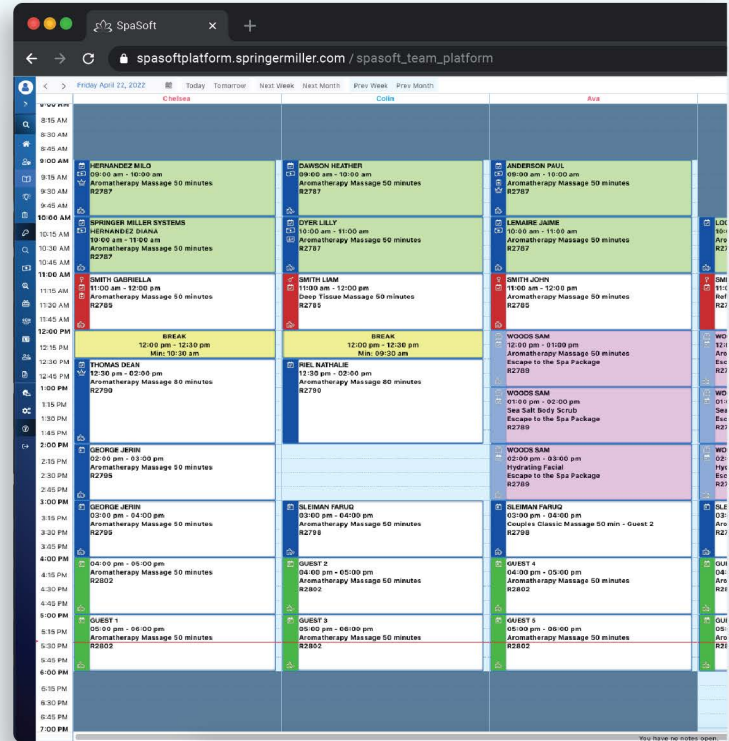
Go paperless and streamline your check-in process by digitally capturing guest information. Offer guests the convenience of completing the form in advance or upon arrival and easily reference during a therapist consultation.

### Confirmations & Reminders

Eliminate no shows and last minute cancellations with automatic guest notifications via email or text messages. Give the best first impression with custom branding and messaging with no additional effort.

### Waitlist & Turnaway Tracking

Being at 100% capacity doesn't have to be stressful. Easily accommodate for overflow guests by tracking them on a waitlist and better understand how to expand your business to prevent lost revenue.



## Popular Features

### Staff & Resources

- ✓ Staff Portal Experience
- ✓ Staff Scheduling
- ✓ Facilities & Equipment
- ✓ Commissions & Gratuities
- ✓ Staff Prioritization

### Point-of-Sale (POS)

- ✓ Flexible Payment Options
- ✓ Resort & Room Charge
- ✓ Booking Deposits
- ✓ Manage Transactions
- ✓ Secure Payments

### Product Inventory

- ✓ Retail & Prof. Products
- ✓ Physical Counts
- ✓ Purchase Orders
- ✓ Product Labels
- ✓ Vendor Management

### Guest Retention

- ✓ Packages & Series
- ✓ Gift Cards & Certificates
- ✓ Guest Communication
- ✓ Product Recommendations
- ✓ Memberships *(coming soon)*

### Revenue Management

- ✓ Yield Management *(coming soon)*
- ✓ Dynamic Availability
- ✓ Analyses & Forecasting
- ✓ Multiple Revenue Centers Enterprise Management



### Analyses & Reporting

- ✓ Financial Analytics
- ✓ Guest Metrics
- ✓ Payroll & Commissions
- ✓ Resource Utilization
- ✓ Extensive Audit Logs

### Security & Privacy

- ✓ PCI Compliance
- ✓ Guest Data Privacy
- ✓ Role Based Permissions
- ✓ Password Requirements
- ✓ Multi-Factor Authentication