SMS
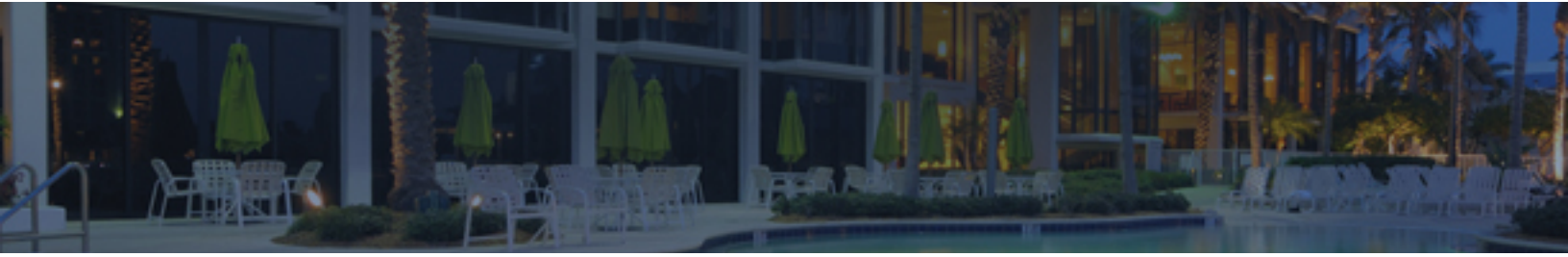

SPRINGER-MILLER SYSTEMS
SMS|HOST® AND SHR'S WINDSURFERCRS INTERFACE

Interface Functionality

Springer-Miller Systems' SMS|Host two-way 'Level 3' distribution interface utilizes our web servicing technology, SMS|Diplomat, to provide seamless integration with the Windsurfer CRS technology.

Windsurfer CRS is an innovative CRS technology for hotels that is designed to optimize revenue across all distribution channels.

The interface allows increased automation of the inventory and reservation management. Additionally, through the use of the SMS|Host Channel Manager, hoteliers will be able to control how their inventory is represented to the various extranet channels.

Interface Benefits

Integration eliminates data discrepancies between systems that can lead to inaccurate information, poor customer response times and missed opportunities.

SMS|Host's interface to WindsurferCRS allows properties to experience improved accuracy, efficiency and improved profitability through:

- Automating reservation creation for bookings which originate in WindsurferCRS or any extranet channels that funnel through WindsurferCRS

- Delivering real-time availability updates to WindsurferCRS as data changes in SMS|Host

- Automating the update of sell pricing in WindsurferCRS, real-time, once a rate value is updated in SMS|Host

- Allowing a hotelier to manage business strategies of how much and which inventory should be sold in SMS|Host and providing the ability to support last room availability (LRA)

SPRINGER-MILLER SYSTEMS

SMS|HOST® AND SHR'S WINDSURFERCRS INTERFACE

INFORMATION SENT	SYSTEM DIRECTION	TIMING
Reservations (new reservations, modifications and cancellations)	WindsurferCRS to SMS|Host	Real-time
Room type availability, controlled by the SMS|Host Channel Manager[1]	SMS|Host to WindsurferCRS	Real-time
Daily pricing for rates setup in SMS|Host for those rates enabled for WindsurferCRS [2]	SMS|Host to WindsurferCRS	Real-time

[1] Room type availability does not include SMS|Host Suites functionality, the Channel Manager can be used to ensure that room type inventory configured in SMS|Host as Suites remains exclusive to SMS|Host

[2] For more information on which SMS|Host rate functionality is supported in WindsurferCRS please see the full Channel Manager documentation or contact your SMS|Host Account Manager

Software Requirements
The product is compatible with, and requires, the following versions of Springer-Miller's software:

- SMS|Host v18.6 and above
- SMS|Diplomat v3.6 and above

Hardware Requirements
Springer-Miller Systems' interface to WindsurferCRS requires a Level 2 SMS|Diplomat server as the communications gateway. For full specifications on the hardware requirements, please contact your Installed Accounts Sales Representative for a current copy of the Contract Exhibit A – Hardware Requirements document.

For More Information
To learn more about Springer-Miller Systems and our SMS|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

World Headquarters
P +1.802.253.7377
info@springermiller.com

Las Vegas Operations Center
+1.702.896.8200

European Headquarters
P +44(0)20 8538 9098

Asia Headquarters
P +60 (3) 7956 9912