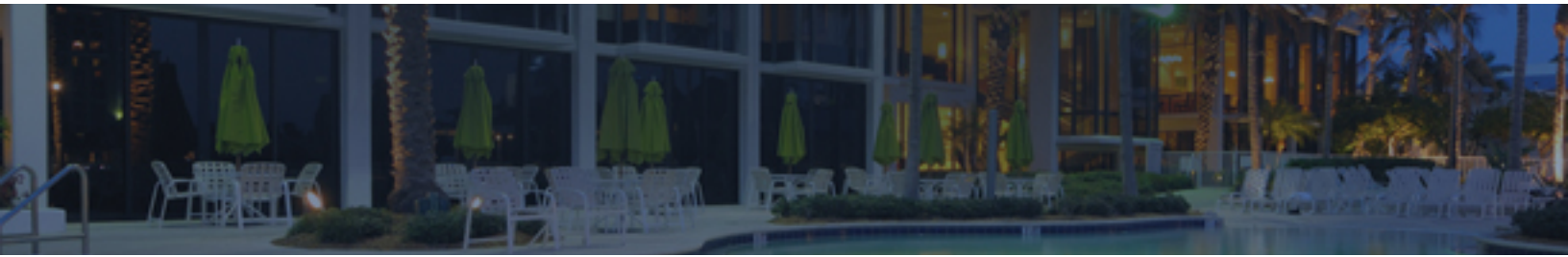


SMS



SPRINGER-MILLER SYSTEMS

^{SMS}|HOST® AND TRAVELCLICK'S IHOTELIER CRS INTERFACE

Interface Functionality

Springer-Miller Systems ^{SMS}|Host's two-way distribution interface utilizes our web servicing technology, ^{SMS}|Diplomat, to provide seamless integration with TravelClick's suite of Distribution Services including their Central Reservations, web booking engine and GDS connectors. TravelClick has designed a new PMS integration platform that delivers enhanced functionality through a more secure framework.

TravelClick has responded to one of the biggest challenges facing hoteliers these days (data security) by retiring their legacy integration platform – known as the Data Bridge. They are replacing it with PMS|Connect which supports TravelClick's sophisticated technology, drives revenue through innovative features and removes the PCI DSS scope that the Data Bridge created.

This interface will not only drive revenue opportunities but will also lower costs associated with the manual process of updating rates and inventory across multiple booking channels.

Interface Benefits

Integration eliminates data discrepancies between systems that can lead to inaccurate information, poor customer response times and missed opportunities.

^{SMS}|Host's two-way iHotelier interface allows properties to experience improved accuracy, efficiency and improved profitability through:

- Automating reservation creation for bookings which originate in iHotelier or any extranet channels that funnel through the product
- Delivering real-time availability updates to iHotelier as data changes in ^{SMS}|Host
- Automating the update of sell pricing in iHotelier, real-time, once a rate value is updated in ^{SMS}|Host
- Allowing a hotelier to manage business strategies of how much and which inventory should be sold in ^{SMS}|Host and providing the ability to support last room availability (LRA)
- Driving incremental revenue through integrated amenity service sales

Optional Features – Group Sync Interface

Group Synchronization

- ^{SMS}|Host delivers group header (contact information, group details etc) block and group rate data to fully automate the creation of the group in iHotelier
- This includes all new, modified and canceled groups
- Block updates are triggered / transmitted in real-time anytime the block allocation changes
- Group Reservations continue to be sent from iHotelier to ^{SMS}|Host with the appropriate Group ID
- Block updates are triggered / transmitted in real-time anytime the block allocation changes

SMS

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INFORMATION SENT	SYSTEM DIRECTION	TIMING
Reservations (new reservations, modifications and cancellations)	iHotelier to SMS Host	Real-time
Room type availability, controlled by the SMS Host Channel Manager ¹	SMS Host to iHotelier	Real-time
Daily pricing for rates setup in SMS Host for those rates enabled for iHotelier ²	SMS Host to iHotelier	Real-time
(optional) Group sync - header/block create, modifications and cancellations ³	SMS Host to iHotelier	Real-time

¹ Room type availability does not include SMS|Host Suites functionality, the Channel Manager can be used to ensure that room type inventory configured in SMS|Host as Suites remains exclusive to SMS|Host

² For more information on which SMS|Host rate functionality is supported in iHotelier please see the full Channel Manager documentation or contact your SMS|Host Account Manager

³ Group Synchronization is an optional interface feature that must be purchased separately. Please contact your SMS Account Manager for more details.

Software Requirements

The product is compatible with, and requires, the following versions of Springer-Miller's software:

- SMS|Host v20.1 and above
- SMS|Diplomat v5.1.0
- SMS|Diphost 5.0.003

Hardware Requirements

Springer-Miller Systems' interface to iHotelier requires a Level 2 SMS|Diplomat server as the communications gateway. For full specifications on the hardware requirements, please contact your Installed Accounts Sales Representative for a current copy of the Contract Exhibit A – Hardware Requirements document.

For More Information

To learn more about Springer-Miller Systems and our SMS|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

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