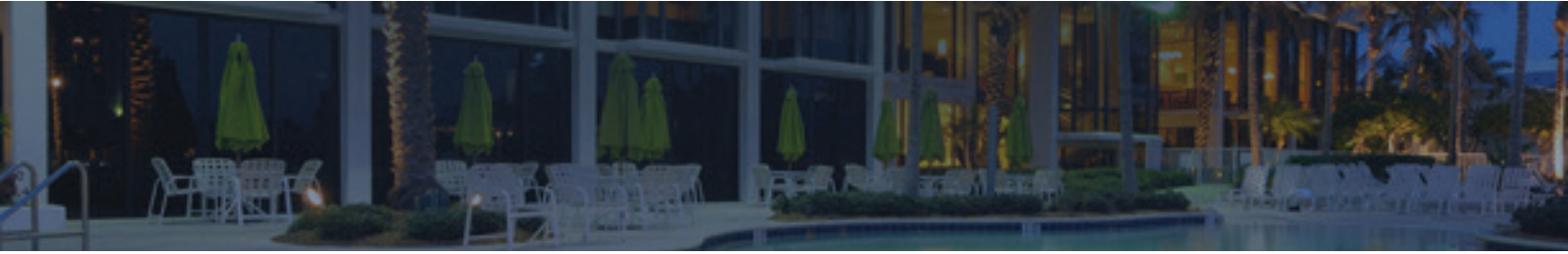# SMS

SPRINGER-MILLER SYSTEMS
SMS|HOST® AND SITEMINDER INTERFACE

Interface Functionality

Springer-Miller Systems' SMS|Host two-way 'Level 3' distribution interface utilizes our web servicing technology, SMS|Diplomat, to provide seamless integration with Siteminder's suite of Distribution Services, including their industry leading Channel Manager product.

Siteminder delivers both innovative technology and unmatched functionality with their industry leading Channel Manager product. The Siteminder Channel Manager maximizes online inventory exposure for hotels through a real-time connection between SMS|Host and the world's leading booking websites. This interface will not only drive revenue opportunities but will lower costs associated with the manual process of updating rates and inventory across multiple booking channels.

Interface Benefits

Integration eliminates data discrepancies between systems that can lead to inaccurate information, poor customer response times and missed opportunities.

SMS|Host's Siteminder Interface allows both systems to have improved accuracy of information and overall efficiency through:

- Automating reservation creation for bookings which originate in Siteminder or any extranet channels that funnel through Siteminder

- Delivering real-time availability updates to Siteminder as data changes in SMS|Host

- Automating the update of sell pricing in Siteminder, real-time, once a rate value is updated in SMS|Host

- Allowing a hotelier to manage business strategies of how much and which inventory should be sold in SMS|Host and providing the ability to support last room availability (LRA)

SMS

SPRINGER-MILLER SYSTEMS
SMS|HOST® AND SITEMINDER INTERFACE

INFORMATION SENT	SYSTEM DIRECTION	TIMING
Reservations (new reservations, modifications and cancellations)	Siteminder to SMS|Host	Real-time
Room type availability, controlled by the SMS|Host Channel Manager[1]	SMS|Host to Siteminder	Real-time
Daily pricing for rates setup in SMS|Host for those rates enabled for Siteminder [2]	SMS|Host to Siteminder	Real-time

[1] Room type availability does not include SMS|Host Suites functionality, the Channel Manager can be used to ensure that room type inventory configured in SMS|Host as Suites remains exclusive to SMS|Host

[2] For more information on which SMS|Host rate functionality is supported in Siteminder please see the full Channel Manager documentation or contact your SMS|Host Account Manager

Software Requirements
The product is compatible with, and requires, the following versions of Springer-Miller's software:

- SMS|Host v19 and above
- SMS|Diplomat v4.0 and above

Hardware Requirements
Springer-Miller Systems' interface to Siteminder requires a Level 2 SMS|Diplomat server as the communications gateway. For full specifications on the hardware requirements, please contact your Installed Accounts Sales Representative for a current copy of the Contract Exhibit A – Hardware Requirements document.

For More Information
To learn more about Springer-Miller Systems and our SMS|Host Hospitality Management System, please visit our web site at **www.springermiller.com** or call 802.253.7377.

---

www.springermiller.com

World Headquarters
P +1.802.253.7377
info@springermiller.com

Las Vegas Operations Center
+1.702.896.8200

European Headquarters
P +44(0)20 8538 9098

Asia Headquarters
P +60 (3) 7956 9912