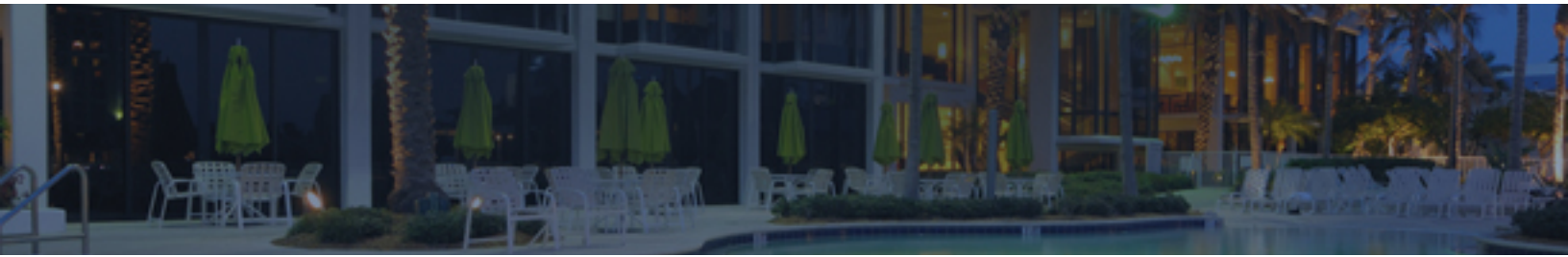


# SMS



## SPRINGER-MILLER SYSTEMS

### <sup>SMS</sup>|HOST® AND SABRE'S SYNXIS CRS INTERFACE

#### Interface Functionality

Springer-Miller's <sup>SMS</sup>|Host's two-way distribution interface utilizes Springer-Miller System's web servicing technology, <sup>SMS</sup>|Diplomat, to provide seamless integration with the SynXis CRS technology.

Sabre Hospitality Solutions delivers industry leading distribution and central-reservation capabilities through the SynXis CRS product. It is an innovatively designed technology that delivers a flexible and easy-to-use reservation and distribution solution.

The interface allows increased automation of the inventory and the optional two-way reservation management and group synchronization modules. Additionally, through the use of the <sup>SMS</sup>|Host Channel Manager, hoteliers will be able to control how their inventory is represented to the various extranet channels.

#### Core Benefits

Integration eliminates discrepancies in data between systems that can lead to inaccurate information, poor customer response times and missed opportunities.

<sup>SMS</sup>|Host's 'Two-way' CRS Interface to SynXis allows both systems to have improved accuracy of information and overall efficiency through:

- Automating reservation creation for bookings which originate in SynXis CRS or any extranet channels that funnel through the SynXis CRS
- Real-time updates of availability for SynXis CRS as things change in <sup>SMS</sup>|Host
- Automating the update of sell pricing in SynXis CRS, in real-time, once a rate value is updated in <sup>SMS</sup>|Host
- Allowing a hotelier to manage business strategies of how much and which inventory should be sold in <sup>SMS</sup>|Host and providing the ability to support last room availability (LRA)

#### Optional features – Two-way Reservation Sync Interface:

- Delivers reservation parity across all inter-connected systems, ensuring that staff and guests are able to access the most updated reservation from multiple sources (web, CRS call center, property direct)
- Improve guest service through the elimination of lost or overwritten data

#### Optional features – Two-way Group Sync Interface:

- <sup>SMS</sup>|Host delivers group header (contact information, group details etc) and block data to automate the creation of the group in SynXis
  - Includes all new, modified and canceled groups
  - Block updates are triggered / transmitted in real-time anytime the block allocation changes
- Group Reservations continue to be sent from SynXis to <sup>SMS</sup>|Host with the appropriate Group ID

# SMS

## SPRINGER-MILLER SYSTEMS

SMS|HOST® AND SABRE'S SYNXIS CRS INTERFACE

INFORMATION SENT	SYSTEM DIRECTION	TIMING
Reservations (new reservations, modifications and cancellations)ent	SynXis CRS to SMS Host	Real-time
Room type availability, controlled by the SMS Host Channel Manager <sup>1</sup>	SMS Host to SynXis CRS	Real-time
Daily pricing for rates setup in SMS Host for those rates enabled for SynXis CRS <sup>2</sup>	SMS Host to SynXis CRS	Real-time
(optional) Group sync - header/block create, modifications and cancellations <sup>3</sup>	SMS Host to SynXis CRS	Real-time

<sup>1</sup> Room type availability does not include SMS|Host Suites functionality, the Channel Manager can be used to ensure that room type inventory configured in SMS|Host as Suites remains exclusive to SMS|Host

<sup>2</sup> For more information on which SMS|Host rate functionality is supported in SynXis please see the full Channel Manager documentation or contact your SMS|Host Account Manager

<sup>3</sup> Group Synchronization is an optional interface feature that must be purchased separately. Please contact your SMS Account Manager for more details.

### Software Requirements

The product is compatible with, and requires, the following versions of Springer-Miller's software:

- SMS|Host v20.1 and above
- SMS|Diplomat v5.1.0
- SMS|Diphost 5.0.003

### Hardware Requirements

Springer-Miller Systems' interface to SynXis requires a Level 2 SMS|Diplomat server as the communications gateway. For full specifications on the hardware requirements, please contact your Installed Accounts Sales Representative for a current copy of the Contract Exhibit A – Hardware Requirements document.

### For More Information

To learn more about Springer-Miller Systems and our SMS|Host Hospitality Management System, please visit our web site at [www.springermiller.com](http://www.springermiller.com) or call 802.253.7377.

[www.springermiller.com](http://www.springermiller.com)

World Headquarters  
P +1.802.253.7377  
[info@springermiller.com](mailto:info@springermiller.com)

Las Vegas Operations Center  
+1.702.896.8200

European Headquarters  
P +44(0)20 8538 9098

Asia Headquarters  
P +60 (3) 7956 9912