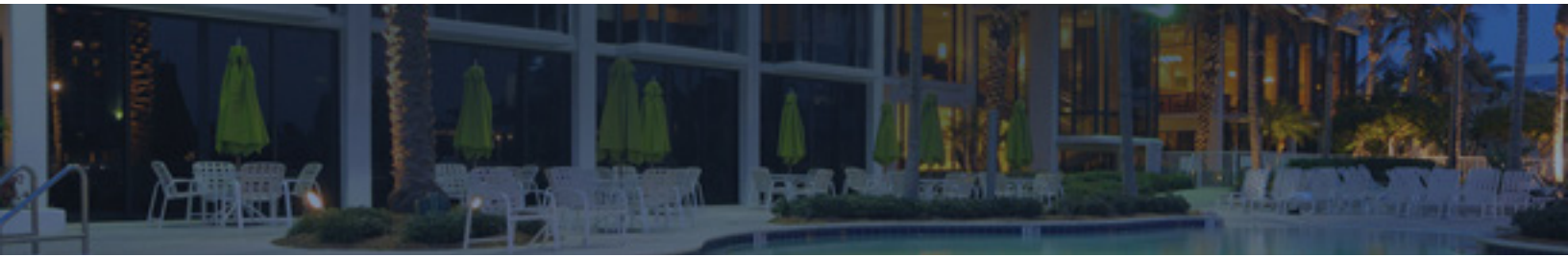



# SMS



## SPRINGER-MILLER SYSTEMS

<sup>SMS</sup>|HOST® AND OPENKEY INTERFACE

### Interface Functionality

 Springer-Miller Systems' <sup>SMS</sup>|Host's interface with OpenKey utilizes our web servicing technology, <sup>SMS</sup>|Diplomat, to provide seamless integration with OpenKey's mobile key technology.

Smartphones have developed into companions, tagging along with hotel guests wherever they go. The OpenKey Front Desk application connects hotel staff with the power of mobile keys, remote check-in, guest notifications and more. OpenKey offers workload reduction and a satisfying guest experience.

The interface enables <sup>SMS</sup>|Host to send guest reservation information to OpenKey to ensure a seamless operating environment and the tools to power impeccable guest-centric service.

### Interface Benefits

<sup>SMS</sup>|Host's integration to OpenKey eliminates data discrepancies between the two systems to improve information flow, customer response times and offer better guest-service opportunities. This interface allows both systems to have improved accuracy of information and overall efficiency through:

- Automatic flow of reservation information (new bookings, modifications and cancellations) from <sup>SMS</sup>|Host to OpenKey
- Hotel controls the messaging and mobile key access using the OpenKey portal
- Using the up-to-date reservation information, the hotel invites guests to download OpenKey app for mobile key access
- Guests self-select for mobile access, decrease check-in time and increase guest satisfaction
- Integration creates a seamless experience for guest and staff

# SMS

## SPRINGER-MILLER SYSTEMS

SMS|HOST® AND OPENKEY INTERFACE

INFORMATION SENT	SYSTEM DIRECTION	TIMING
Booking information including new reservations, modifications and cancelations	SMS Host to OpenKey	Real-time

### Software Requirements

The product is compatible with, and requires, the following versions of Springer-Miller's software:

- SMS|Host v21.0 or higher
- SMS|Diplomat v5.2

### Hardware Requirements

Springer-Miller Systems' interface to OpenKey requires a Level 1 SMS|Diplomat server as the communications gateway. For full specifications on the hardware requirements, please contact your Installed Accounts Sales Representative for a current copy of contract Exhibit A - Hardware Requirements document.

### For More Information

To learn more about Springer-Miller Systems and our SMS|Host Hospitality Management System, please visit our web site at [www.springermiller.com](http://www.springermiller.com) or call 802.253.7377.

For more information on OpenKey, please visit [www.openkey.co](http://www.openkey.co).

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