

SPRINGER-MILLER SYSTEMS

SPASOFT® AND ORACLE HOSPITALITY FOR CRUISE INTERFACE

Functionality

SpaSoft's Oracle Hospitality for Cruise interface provides seamless integration allowing spa activity and retail charges to be posted from SpaSoft directly to cruise guest accounts in Oracle Hospitality for Cruise.

The multiple look-up option in SpaSoft allows you to locate and post to the cruise guest account in one simple step. Look up and post to the cruise guest account using any of these options:

- Guest Name
- Account ID
- Cabin Number

The interface uses a TCP/IP connection to communicate messages between the systems.

Benefits

SpaSoft's Oracle Hospitality for Cruise integration eliminates discrepancies in data between systems that can lead to inaccurate information, poor customer response times and missed opportunities.

- Post spa/activity/retail charges to cruise guest Oracle Hospitality for Cruise accounts, quickly and easily from SpaSoft's Point of Sale
- Maintain all charges on a single guest account versus multiple accounts in multiple systems
- Allows cruise guests the convenience of posting to their account instead of having to use alternate methods of payment

Communicated Information

SpaSoft and Oracle Hospitality for Cruise will exchange the following information:

INFORMATION SENT	SYSTEM DIRECTION	TIMING
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Point of Sale Transaction Details

SpaSoft to Fidelio Cruise SPMS

Real-time



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Software Requirements

The interface is compatible with, and requires, the following versions of Springer-Miller's software:

- SpaSoft v3.3 or higher

Hardware Requirements

For full specifications on the hardware requirements, please contact your Account Manager or Sales Representative for a current copy of contract Exhibit A - Hardware Requirements document.

For More Information

To learn more about Springer-Miller Systems and SpaSoft Spa Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

For more information on Oracle Hospitality for Cruise please visit www.oracle.com/industries/hospitality/cruise/index.html.

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