SpaSoft™

SPRINGER-MILLER SYSTEMS
SPA*SOFT*® AND GUEST-TEK INTERFACE

Functionality

The SpaSoft GSS (Guest Self Service) Interface with Guest-tek allows Spa*Soft* customers to offer their hotel guests the convenience of making real-time spa reservations via in-room TV.

This interface uses the HTNG SOAP/XML-based messaging protocol and utilizes our web servicing technology, ᔆᔆ|Diplomat to communicate between systems.

Benefits

From the comfort of their hotel room, guests can make appointments with ease and convenience through the in-room TV. This GSS integration between Spa*Soft* and Guest-tek allows the Spa*Soft* customer to have full control over their offerings via in-room TV while providing their guests a seamless booking experience.

- Increase revenue by increasing the number of bookings
- Impress guests with option to book an appointment without even picking up the phone
- Provides and intuitive and user friendly booking experience from the privacy and comfort of the guest room
- Customize to suit your business operations; you decide which services are available for guests to select from, what availability options to give guests, and booking lead time allowance via in-room TV

Communicated Information

Your Spa*Soft* interface to Guest-tek will exchange the following information:

INFORMATION SENT	SYSTEM DIRECTION	TIMING
View Business Lines and Activities	Spa*Soft* to Guest-tek	Real-time
View Availability	Spa*Soft* to Guest-tek	Real-time
Book Reservations	Spa*Soft* to Guest-tek	Real-time
Add and View Guest Profiles	Spa*Soft* to Guest-tek	Real-time

www.springermiller.com

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Software Requirements

The interface is compatible with, and requires, the following versions of Springer-Miller's software:

- Spa*Soft* v3.2 or higher

For specific Guest-tek requirements please contact them directly.

Hardware Requirements

Springer-Miller Systems' interface requires a Level 1 [SMS]|Diplomat server as the communications gateway. For full specifications on the hardware requirements, please contact your Installed Accounts Sales Representative for a current copy of contract Exhibit A – Hardware Requirements.

For More Information

To learn more about Springer-Miller Systems and Spa*Soft* Spa Management System, please visit our web site at **www.springermiller.com** or call 802.253.7377.

For information on the Guest-tek solutions and/or service offerings please visit www.guest-tek.com.