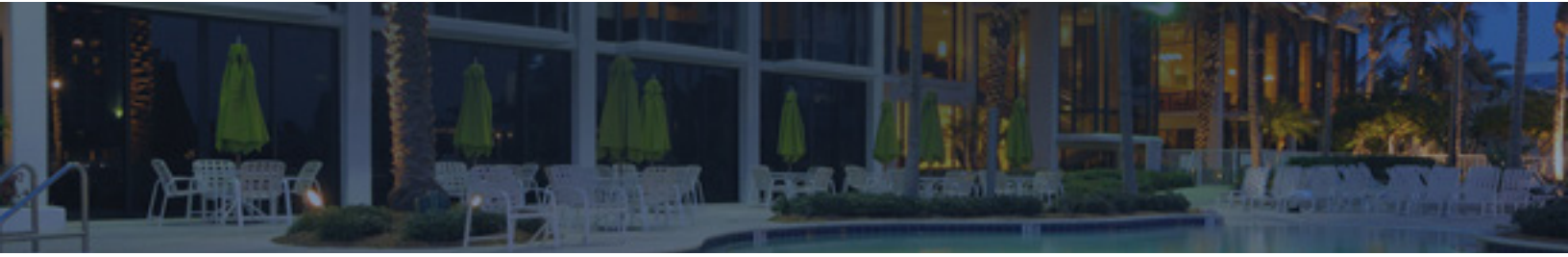# SMS

SPRINGER-MILLER SYSTEMS
SMS|HOST® AND GUEST-TEK ONEVIEW INTERFACE

Interface Functionality

Springer-Miller Systems' SMS|Host in-room entertainment interface utilizes our web servicing technology, SMS|Diplomat, to provide seamless integration with Guest-Tek OneView.

Guest-Tek's OneView product provides Video On-Demand (VOD), high-speed internet access (HSIA) and HD IPTV services direct to the guest room. The interface between OneView and SMS|Host delivers robust and real-time messaging of guest specific data.

Interface Benefits

Integration eliminates discrepancies in data between systems that can lead to inaccurate information, poor customer response times and missed opportunities.

SMS|Host's OneView interface allows both systems to have improved accuracy of information and overall efficiency through:

- Real-time delivery of guest-room status messaging, specifically the check-in, check-out and room move events from SMS|Host

- Posting of detailed charges from the OneView system

- Direct delivery of detailed folio information to the guest room

- Express check-out capability that allows the hotel guest to avoid lines at the front desk through the convenience of checking out from their room

SPRINGER-MILLER SYSTEMS
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INFORMATION SENT	SYSTEM DIRECTION	TIMING
Check-in, check-out and room moves	SMS|Host to Guest-Tek	Near real-time
Postings	Guest-Tek to SMS|Host	Real-time
Folio review	SMS|Host to Guest-Tek	Real-time
Express (in-room) check-out request	Guest-Tek to SMS|Host	Real-time
Server status	SMS|Host to Guest-Tek	Near real-time

Software Requirements
The product is compatible with, and requires, the following versions of Springer-Miller's software:

- SMS|Host v17.0 and above
- SMS|Diplomat v2.6 above

For specific OneView software requirements, please contact Guest-Tek directly.

Hardware Requirements
Springer-Miller's interface to IDeas requires Level 1 SMS|Diplomat server as the communications gateway. For full specifications on the hardware requirements, please contact your Installed Accounts Sales Representative for a current copy of contract Exhibit A – Hardware Requirements document.

For specific OneView hardware requirements, please contact Guest-Tek directly.

For More Information
To learn more about Springer-Miller Systems and our SMS|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

For more information on OneView or Guest-Tek, please visit www.guesttek.com.