

SPRINGER-MILLER SYSTEMS SPASOFT® AND DEMANDFORCE INTERFACE

Functionality

This guest marketing interface provides details of the operations' guests, appointment itineraries, and Point of Sale transaction details. The data is exported in XML format and is processed by Demandforce.

Benefits

With essential guest information, appointment itinerary and POS transaction details provided by SpaSoft, this interface with Demandforce can help SpaSoft customers maintain consistent growth.

- Appointment Confirmations by email or text message reducing potential no-show guests
- Reach guests with marketing campaigns and newsletters
- Manage social media and on-line presence
- Track and improve customer satisfaction with automated guest surveys
- Brand your communications to match your business branding

Communicated Information

SpaSoft will export to Demandforce the following information in an XML format:

INFORMATION SENT	SYSTEM DIRECTION
Guest Details	SpaSoft to Demandforce
Appointment Itinerary Details	SpaSoft to Demandforce
Point of Sale Transaction Details	SpaSoft to Demandforce



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Software Requirements

The interface is compatible with, and requires, the following versions of Springer-Miller's software:

- SpaSoft v3.2 or higher

For specific Demandforce requirements please contact them directly.

Hardware Requirements

For full specifications on the hardware requirements, please contact your Installed Account Manager or Sales Representative for a current copy of our Exhibit A - Hardware Requirements document.

For More Information

To learn more about Springer-Miller Systems and SpaSoft Spa Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

For more information on the Demandforce product and/or service offerings please visit www.demandforce.com.

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