

SPRINGER-MILLER SYSTEMS

SPASOFT® AND CONCIERGE ASSISTANT INTERFACE

Functionality

SpaSoft's interface with Concierge Assistant utilizes the HTNG Single Guest Itinerary (SGI) messaging to send guest information to Concierge Assistant. This interface allows staff using Concierge Assistant the ability to provide up-to-date guest itineraries from one location with details including the guest profile information as well guest appointment details provided by SpaSoft in real time.

This interface uses the HTNG SOAP/XML-based messaging protocol and utilizes our web servicing technology, ^{SMS}|Diplomat to communicate between systems.

Benefits

The two-way communication between SpaSoft and Concierge Assistant with this Single Guest Itinerary Interface, allows hotel staff to access guest reservation details from SpaSoft and provide a seamless experience for guests.

Benefits include:

- Hotel Concierge are able to search and see guest spa reservation details directly from SpaSoft
- All of the activity appointments booked in SpaSoft are brought into Concierge Assistant
- Hotel Concierge are able to provide spa reservation details on a Single Guest Itinerary through Concierge Assistant

Communicated Information

Your SpaSoft interface to Concierge Assistant will exchange the following information:

INFORMATION SENT	SYSTEM DIRECTION	TIMING
Lookup Activities in SpaSoft	Concierge Assistant to SpaSoft	Real-time
Subscribe to Current SpaSoft Guest Profiles	Concierge Assistant to SpaSoft	Real-time
View SpaSoft Guest Profiles	Concierge Assistant to SpaSoft	Real-time
View SpaSoft bookings (including updates and cancellations)	SpaSoft to Concierge Assistant	Real-time



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Software Requirements

The interface is compatible with, and requires, the following versions of Springer-Miller's software:

- SpaSoft v3.2 or higher

For specific Concierge Assistant requirements please contact Concierge Assistant.

Hardware Requirements

Springer-Miller Systems' interface requires a Level 1 SMDiplomat server as the communications gateway. For full specifications on the hardware requirements, please contact your Installed Accounts Sales Representative for a current copy of contract Exhibit A - Hardware Requirements.

For specific Concierge Assistant requirements please contact Concierge Assistant.

For More Information

To learn more about Springer-Miller Systems and SpaSoft Spa Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

For more information about Concierge Assistant please visit www.goldkeysolutions.com

www.springermiller.com

World Headquarters

P +1.802.253.7377

info@springermiller.com

Las Vegas Operations Center

+1.702.896.8200

European Headquarters

P +44(0)20 8538 9098

Asia Headquarters

P +60 (3) 7956 9912