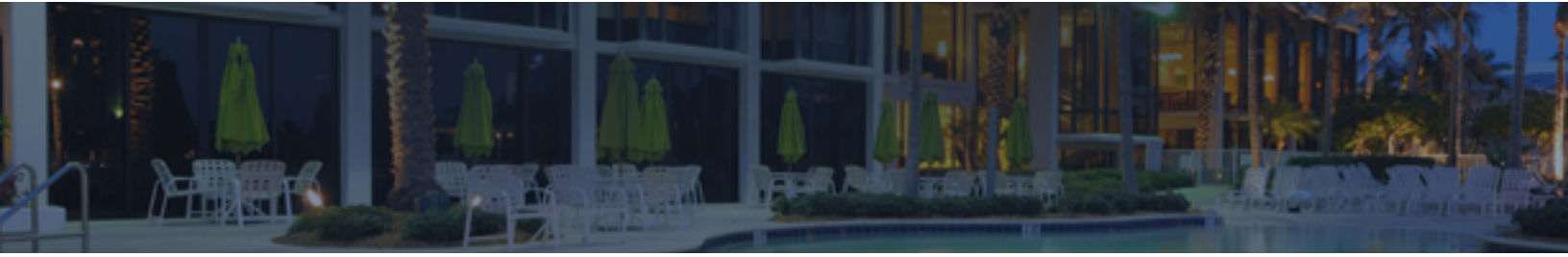


SMS



SPRINGER-MILLER SYSTEMS

^{SMS}HOST® AND AMADEUS SALES & EVENT MANAGEMENT (ADVANCED)

Interface Functionality

Springer-Miller Systems ^{SMS}Host's Sales & Catering integration utilizes our web-servicing technology, ^{SMS}Diplomat, to provide seamless integration with Amadeus Sales & Event Management. The interface drives improved data accuracy, bi-directional inventory updates and bookings to ^{SMS}Host.

Amadeus Sales & Event Management has long been the hospitality industry standard for Sales & Catering applications. Amadeus Sales & Event Management (Advanced) is a cloud solution built on the Force.com platform and it delivers functionality built and proven out over the past 25 years.

Interface Benefits

Integration eliminates data discrepancies between systems that can lead to inaccurate information, poor customer response times and missed opportunities.

The ^{SMS}Host interface to Amadeus Sales & Event Management enables hospitality managers to:

- Provide immediate responses to customers and improve customer service
- Increase the likelihood of closing more business
- Improve efficiency and eliminate costly data entry across multiple systems
- Eliminate administrative overhead and allow Sales Managers to focus on business development
- Quickly determine the current status of group business allowing for more informed business decisions and improved inventory management

SMS

SPRINGER-MILLER SYSTEMS

SMS|HOST® AND AMADEUS SALES AND EVENT MANAGEMENT

INFORMATION SENT	SYSTEM DIRECTION	TIMING
Group Header and Block	Amadeus to SMS Host	Near real-time
Group Block Updates	Bi-directional	Near real-time
Future Group Reservation Counts	SMS Host to Amadeus	Near real-time
Departed Group Production Stats	SMS Host to Amadeus	SMS Host end of day
Transient Room Type Availability	SMS Host to Amadeus	Near real-time
System Sync	Bi-directional	Near real-time

Software Requirements

The product is compatible with, and requires, the following versions of Springer-Miller's software:

- SMS|Host v20.100508 and above
- SMS|Diplomat v5.0.0001 and above
- SMS|Diphost v5.0.0003-0001 and above

Hardware Requirements

Springer-Miller Systems' interface requires a Level 1 SMS|Diplomat server as the communications gateway. For full specifications on the hardware requirements, please contact your Installed Accounts Manager for a current copy of Exhibit A - Hardware Requirements.

For More Information

To learn more about Springer-Miller Systems and our SMS|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

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